



University of Pretoria Yearbook 2020

Comprehensive patient management 371 (TBW 371)

Qualification	Undergraduate
Faculty	Faculty of Health Sciences
Module credits	3.00
Prerequisites	ODO 271, OFC 271, RAD 271, PDL 271, ORD 271, GAP 271, VKM 271, TBW 271
Contact time	1 lecture per week, 1 other contact session per week, 1 seminar, 2 practicals per week
Language of tuition	Module is presented in English
Department	Dental Management Sciences
Period of presentation	Year

Module content

The purpose of this module is to:

- Facilitate an understanding of technology management and maintenance
- Embed knowledge/skills in terms of administrative management and scheduling in a dental practice
- Facilitate an understanding of customer needs and demands
- Embed knowledge/skills regarding internal marketing in a dental practice
- Facilitate career management abilities
- Facilitate and understanding of an employee's rights in terms of the labour law
- Facilitate an understanding of an oral hygienist's role in the management of a dental practice
- Facilitate the management of a primary preventive treatment plan
- Provide primary preventive treatment in cooperation with senior BChD students

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