



University of Pretoria Yearbook 2020

Public management 310 (OPB 310)

Qualification	Undergraduate
Faculty	Faculty of Economic and Management Sciences
Module credits	24.00
Prerequisites	Only available to BAdmin in Public Management (Option: Public Administration) students.
Language of tuition	Module is presented in English
Department	School of Public Management and Administration
Period of presentation	Semester 1

Module content

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Students are exposed to specific modern public management techniques aimed at effective management and performance, including business process re-engineering, total quality management and service orientation. The focus is on quantitative techniques such as decision trees, scheduling, controlling charts, simulation and network techniques, as well as on qualitative techniques such as think tanks, task teams and management by exception. Building an innovative public sector organisation - the reengineering approach to management. Total Quality Management.

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