



Universiteit van Pretoria Jaarboek 2017

Voorsieningskanaalprosesse 781 (BLK 781)

Kwalifikasie	Nagraads
Fakulteit	Fakulteit Ingenieurswese, Bou-omgewing en Inligtingtegnologie
Modulekrediete	16.00
Programme	BIngHons Bedryfsingenieurswese BScHons Toegepaste Wetenskap Bedryfstelsels
Voorvereistes	Geen voorvereistes.
Kontaktyd	24 kontakure
Onderrigtaal	Module word in Engels aangebied
Akademiese organisasie	Bedryfs- en Sisteemingenieursw
Aanbiedingstydperk	Semester 1 of Semester 2

Module-inhoud

*Hierdie inligting is slegs in Engels beskikbaar.

A key objective of supply chain management is to develop competitiveness and achieve a market advantage through the implementation of cross-functional processes as the mechanism to coordinate internal and external activities.

The course aims to create an understanding of the importance of integrating key supply chain business processes and to develop the ability to analyse and implement such processes across functional and corporate silos. Standardised process definitions and practices, including strategic and operational sub-processes and key performance measurements, are considered.

Course outline:

- Customer Relationship Management Process
- Supplier Relationship Management Process
- Customer Service Management Process
- Demand Management Process
- Order fulfilment Process
- Manufacturing Flow Management (Planning and Control) Process
- Product Development and Commercialisation Process
- Returns Management Process
- Assessment of Supply Chain Management (SCM) Processes
- Implementing and Sustaining SCM Processes
- Supply Chain Mapping Approaches
- Supply Chain Performance Measurement



Die inligting wat hier verskyn, is onderhewig aan verandering en kan na die publikasie van hierdie inligting gewysig word.. Die [Algemene Regulasies \(G Regulasies\)](#) is op alle fakulteite van die Universiteit van Pretoria van toepassing. Dit word vereis dat elke student volkome vertrouwd met hierdie regulasies sowel as met die inligting vervat in die [Algemene Reëls](#) sal wees. Onkunde betreffende hierdie regulasies en reëls sal nie as 'n verskoning by oortreding daarvan aangebied kan word nie.