



University of Pretoria Yearbook 2016

Operations management 780 (GIC 780)

Qualification	Postgraduate
Faculty	Gordon Institute of Business Science
Module credits	15.00
Programmes	Postgraduate Diploma Business Administration
Prerequisites	No prerequisites.
Contact time	24 contact hours per 3 week cycle
Language of tuition	English
Academic organisation	Gordon Institute of Business S
Period of presentation	Semester 2

Module content

The course in Operations management will help you examine how the resources, structures, systems and processes of your organisation could be managed to improve its competitive position. Improving cross-functional organisational performance across the value chain, as well as the design of service-delivery systems, is an important focus.

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