



University of Pretoria Yearbook 2017

Operational management 310 (BOB 310)

Qualification	Undergraduate
Faculty	Faculty of Engineering, Built Environment and Information Technology
Module credits	16.00
Programmes	BEng Industrial Engineering BEng Industrial Engineering ENGAGE
Prerequisites	No prerequisites.
Contact time	2 lectures per week, 1 practical per week
Language of tuition	Module is presented in English
Academic organisation	Industrial and Systems Eng
Period of presentation	Semester 1

Module content

Introduction to operations management, operations strategy and competitiveness. World-class and agile manufacturing. Operations planning in the service industries. The manufacturing management environment. Batching principles (EOQ and DEL). Manufacturing planning and control systems. Sales and operations planning. Capacity planning and control. Demand management. Master production scheduling. Materials requirements planning (MRP). Distribution requirements planning. Just-in-time (JIT) manufacturing. Synchronous manufacturing (Theory of constraints). Comparing MRP, JIT and TOC. Shop-floor scheduling and control. Integration and implementation of manufacturing planning and control systems. Enterprise Resource Planning (ERP) systems. Business process transformation.

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