

# Why international address standardization matters

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# Overview

- What is an address?
- Address assignment schemes
- International address standardization
- A look into the future...

# What is an address?





## Mail



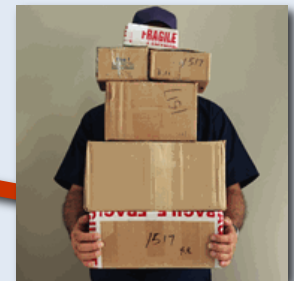
## Forms

<b>Address Line1:</b>	Dept Compu Street address
<b>Address Line2:</b>	University of Apartment, su
<b>City:</b>	Pretoria
<b>/ Province / Region:</b>	Gauteng

## Census



## Deliveries



## Bank account

*Municipal services  
Utilities  
Finding friends  
etc.*



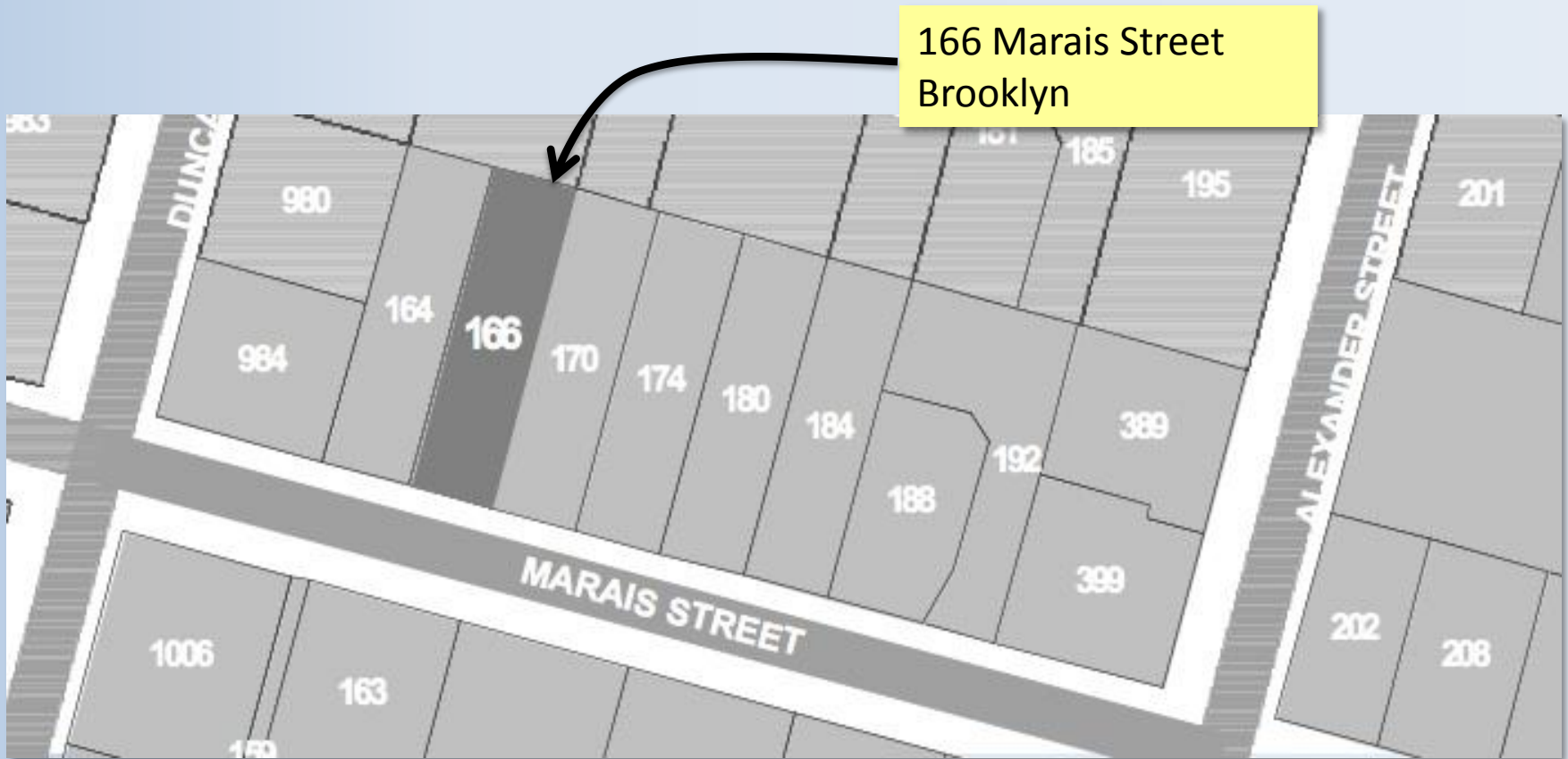
## Emergency response

# Wrocław, Poland

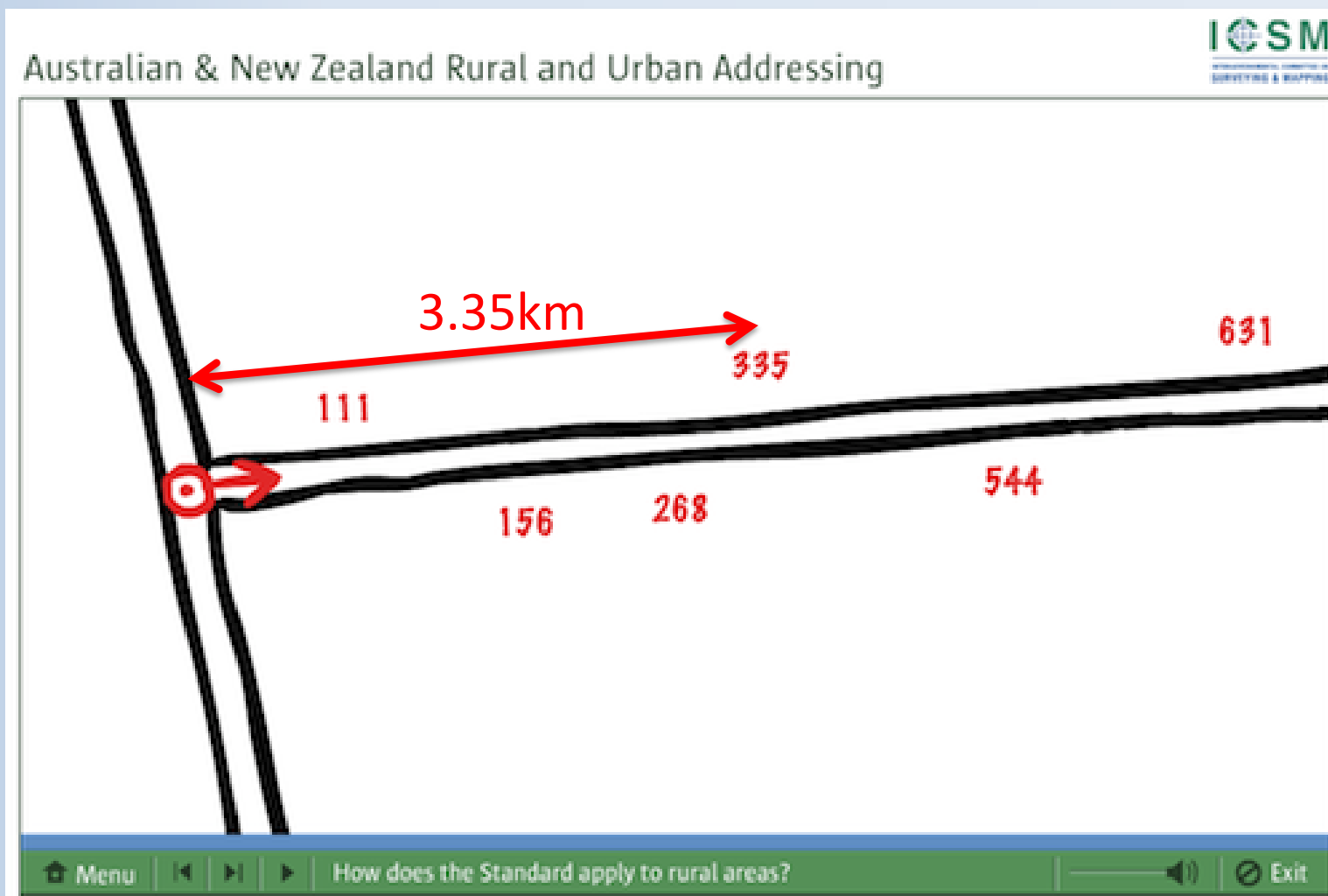


Source: [www.openstreetmap.org](http://www.openstreetmap.org)

# Brooklyn, Pretoria, South Africa

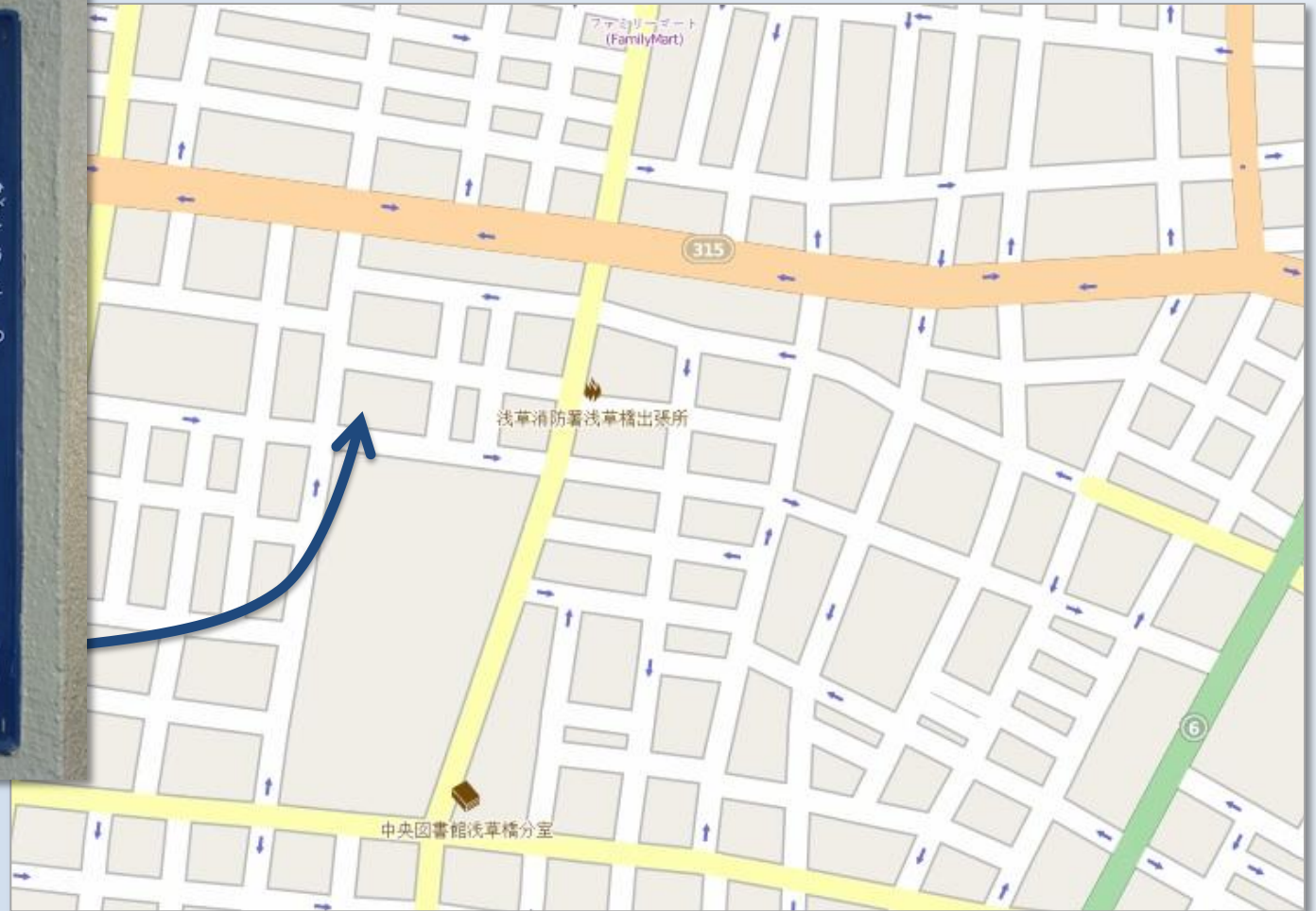


# Australian rural address





# Tokyo, Japan





# Addresses in informal settlements



*Opposite the butcher shop, Tsamaya Street,  
Mamelodi, Pretoria, South Africa*

# What is an address?

- INSPIRE
  - location of *properties* based upon address identifiers, usually by road name, house number, postal code
- Universal Postal Union (UPU)
  - set of information which, for a *postal item*, allows the unambiguous determination of an actual or potential delivery point, usually combined with the specification of an *addressee* and/or a mailee
- South African Address standard (SANS 1883)
  - an address unambiguously specifies a point of *service delivery* (location where service is provided)

# An address is a common reference

- Original purpose: postal delivery
- Now: *ALL* service delivery: utilities, emergency, credit, etc.



Photo: [www.eskom.co.za](http://www.eskom.co.za)



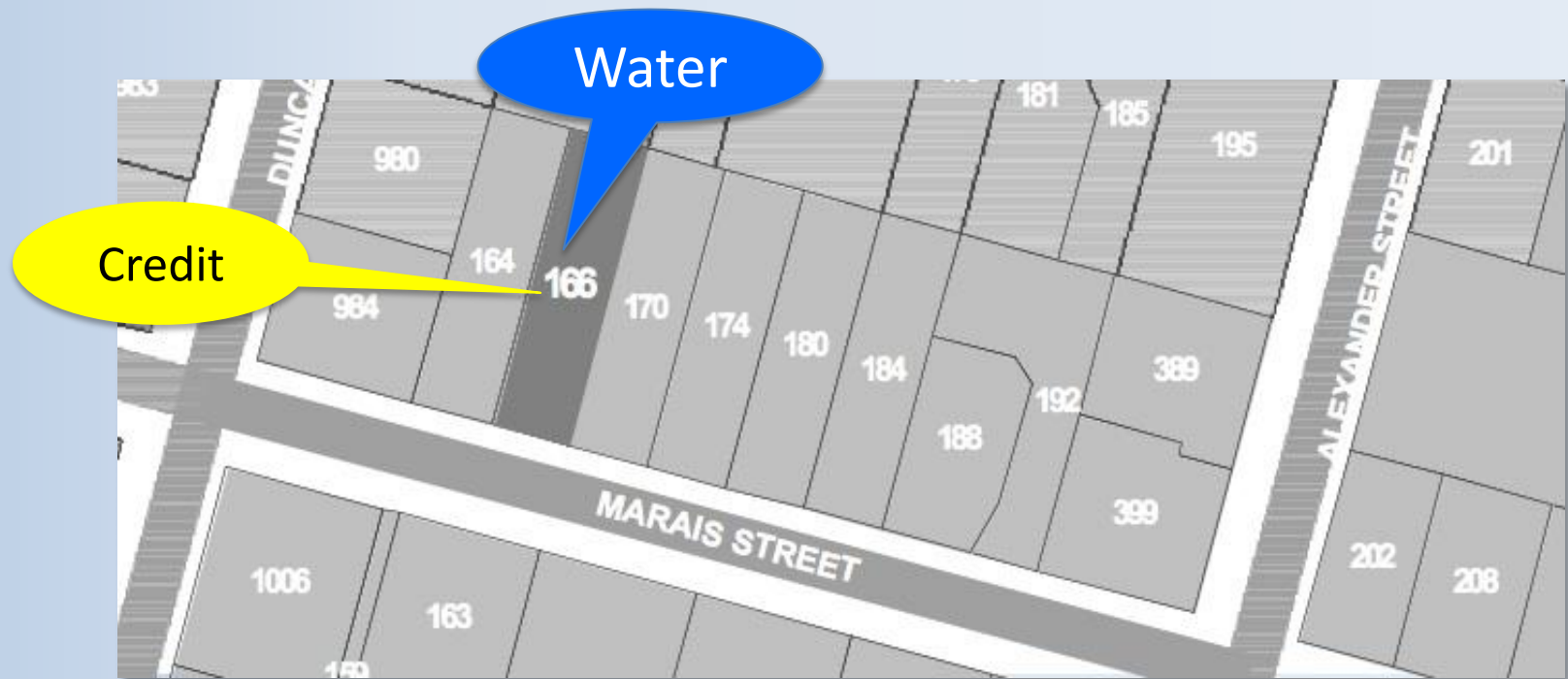
Photo: [www.pikitup.co.za](http://www.pikitup.co.za)



Photo: SA Post Office

# An address is a common reference

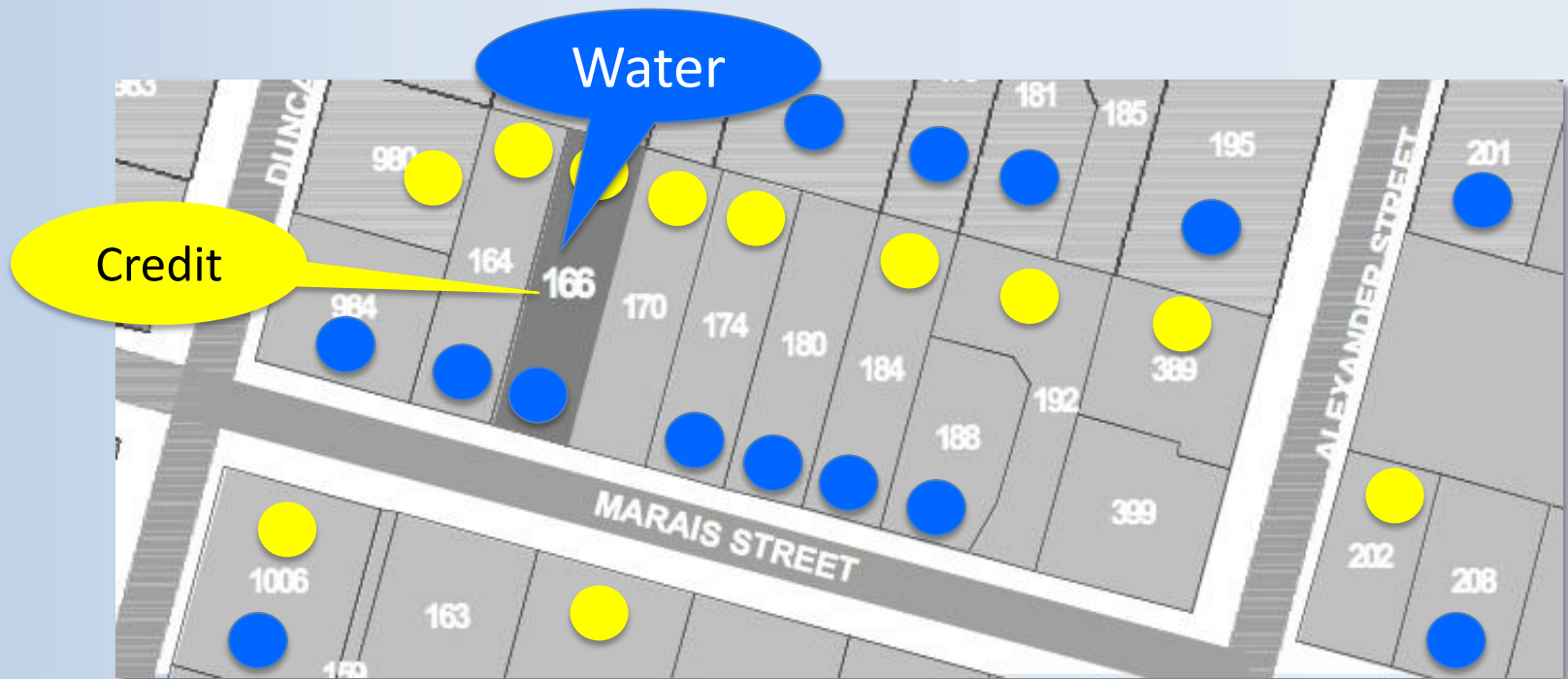
- Addresses are reference data
  - Other information can unambiguously be referenced according to address data





# An address is a common reference

- Addresses are reference data
  - Other information can unambiguously be referenced according to address data



# Address assignment scheme

- Identifies the components that make up an address
- Describes how values are assigned to these components (ISO 19160)
- Address example

*447 Lynnwood Road, Hatfield, Tshwane, Gauteng*

- *Address number* approved by municipality
- *Street name* approved by municipality
- *Suburb name* approved by Surveyor General
- *Municipality* name approved by the Municipal Demarcation Board
- *Province name* in the Constitution

# Trade-off

*People*



*Digital presentation*



*Physical world*

# Benefits of standardization

## Economy



## Society



## Governance





# Address standards

## *International*

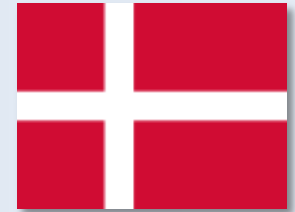
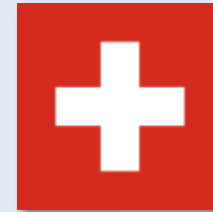


**I E T F®**

## *Regional*



## *National*



*etc.*



International  
Organization for  
Standardization

# ISO

- International organization for standardization
  - [www.iso.org](http://www.iso.org)
  - ISO from *isos* (Greek) meaning ‘equal’
  - Standards are developed by consensus
  - 162 countries
  - World's largest developer and publisher of international standards
  - Examples
    - ISO 9000 series on *Quality management systems*
    - ISO 14000 series on *Environmental management*
    - **ISO/TC 211, *Geographic information/Geomatics***  
[www.isotc211.org](http://www.isotc211.org)



International  
Organization for  
Standardization

# ISO and CEN



European Committee for Standardization  
Comité Européen de Normalisation  
Europäisches Komitee für Normung

- Lisbon agreement (1989)
  - Agreement on full and mutual exchange of information between ISO and CEN
- Vienna agreement (1991)
  - Procedural mechanisms to ensure
    - International Standards and European Standards are compatible or identical

# ISO 19160, Addressing

- ***NOT*** to write an address standard!
- Get stakeholders around table
- Review existing standards
- Review summary to be published in 2011

***Addressing standardization requirements?***

<http://www.isotc211.org/address/iso19160.htm>



# ISO 19160 Recommendations

ISO 19160-1, *Geographic information – Addressing terminology and conceptual model*

Standard A

Standard B

Standard C

*Address number*



*Locator*



*Street number*

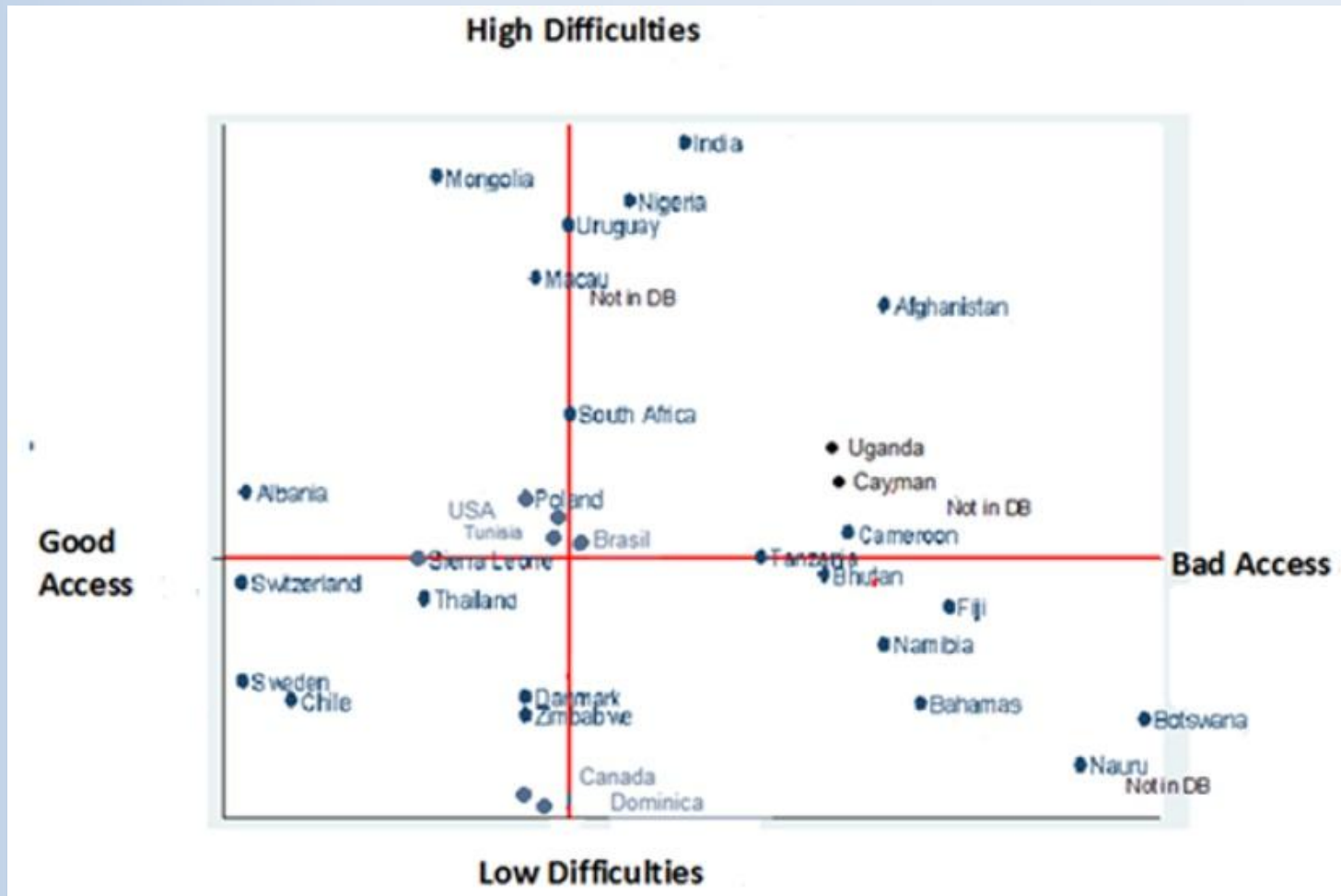


# ISO 19160 Recommendations

- Good practices for address assignment schemes
- UPU/World Bank report shows relevance
  - Access
    - Coverage per population and area, PO Box alternative, business deliveries
  - Level of difficulty to obtain an address
    - Cost, delays, lack of decentralization, procedures and documents

*Source: Getting an Address (2010 Report) by UPU*

# ISO 19160 Recommendations



Source: *Getting an Address (2010 Report)* by UPU

# ISO 19160 Recommendations

- Quality management for address data
  - Logical consistency
    - Front door or back door?
  - Completeness
    - How does one measure this for addresses?
  - Temporal accuracy
    - Retired addresses vs. addresses in use
  - Attribute accuracy
  - Positional accuracy



# ISO 19160 Recommendations

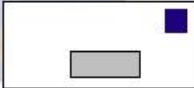

- Adopt UPU S42, International postal address components and templates

**South Africa**

**Postcode**      **Postcode type and position**      \_\_\_\_\_  
4 digits below the name of the town or name of suburb.

**Coding method**  
**0083**  
    ↓      ↓  
    postal area      post office

Mr J Nel  
10 Church Street  
COLBYN  
Pretoria  
0083  
SOUTH AFRICA

**Position of the address on the envelope**      Centred            **Alignment of address lines**      Left-aligned      

**Address format**      The address must not contain any punctuation marks.

# ISO 19160 Recommendations

- Language to describe address rendering on mobile devices



# Today

Amazon.de Kasse: Adresse bearbeiten

https://www.amazon.de/gp/

amazon.de WILLKOMMEN ADRESSE ARTIKEL GESCHENKPAPIER VERSCHICKEN BEZAH

**Bitte aktualisieren Sie die Versandadresse.**  
Klicken Sie anschließend "An diese Adresse versenden", um mit der Bestellung fortzufahren. Sie können auch zum Adressbuch zurückkehren.

**Vor- und Nachname:** Serena Coetzee

**Firmenname:** (optional) Straße, Postfach, Firmenname, c/o  
Bitte beachten Sie: Zahlung auf Rechnung gilt nicht für Firmen und Institutionen.

**Straße und Hausnummer:** 14 Castle Pine Crescent  
Bitte verwenden Sie keine Abkürzungen wie

**Stadt:** Silver Lakes

**Bundesland/Kanton:** (optional)

**Postleitzahl:** 0081

**Land:** Südafrika

**Telefonnummer für Rückfragen:** +27824644294

An diese Adresse versenden

**ODER**

Zurück zum Adressbuch

Find: currency Next Previous Highlight all Match case

Done www.amazon.de

- Same fields for all countries
- No space for building names, e.g. South Africa?
- How to enter addresses based on blocks and boundaries, e.g. Japan?
- No address verification

# An international standard...

Amazon.de Kasse: Adresse bearbeiten

https://www.amazon.de/gp/

Most Visited Latest Headlines Apple Wikipedia UP Popular My Bookmarks Ad

W Location... http...org/ ISO/TC 2... Fields of ... Amaz...

**amazon.de** WILLKOMMEN ADRESSE ARTIKEL GESCHENKPAPIER VERSCHICKEN BEZAHLEN

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Done www.amazon.de

- ✓ Depending on the country, the text boxes change
- ✓ More than one address type per country
- ✓ Real-time address verification before check-out

# Free/open access to data

- Example of free address data in Denmark
  - 2002
    - Official Danish address data available free of charge
  - 2005-2009
    - ***Financial benefit: EUR 62 million***
    - Total costs: EUR 2 million
    - Included: direct financial benefits
    - Excluded: indirect financial benefits

[http://www.adresse-info.dk/Portals/2/Benefit/Value\\_Assessment\\_Danish\\_Address\\_Data\\_UK\\_2010-07-07b.pdf](http://www.adresse-info.dk/Portals/2/Benefit/Value_Assessment_Danish_Address_Data_UK_2010-07-07b.pdf)



# Volunteered geographic information

- Address data volunteered by individuals
  - Not necessarily professionals
  - What is the quality of data?
  - Motivation for contribution?



**The person living at an address knows it!**

# Volunteered addresses

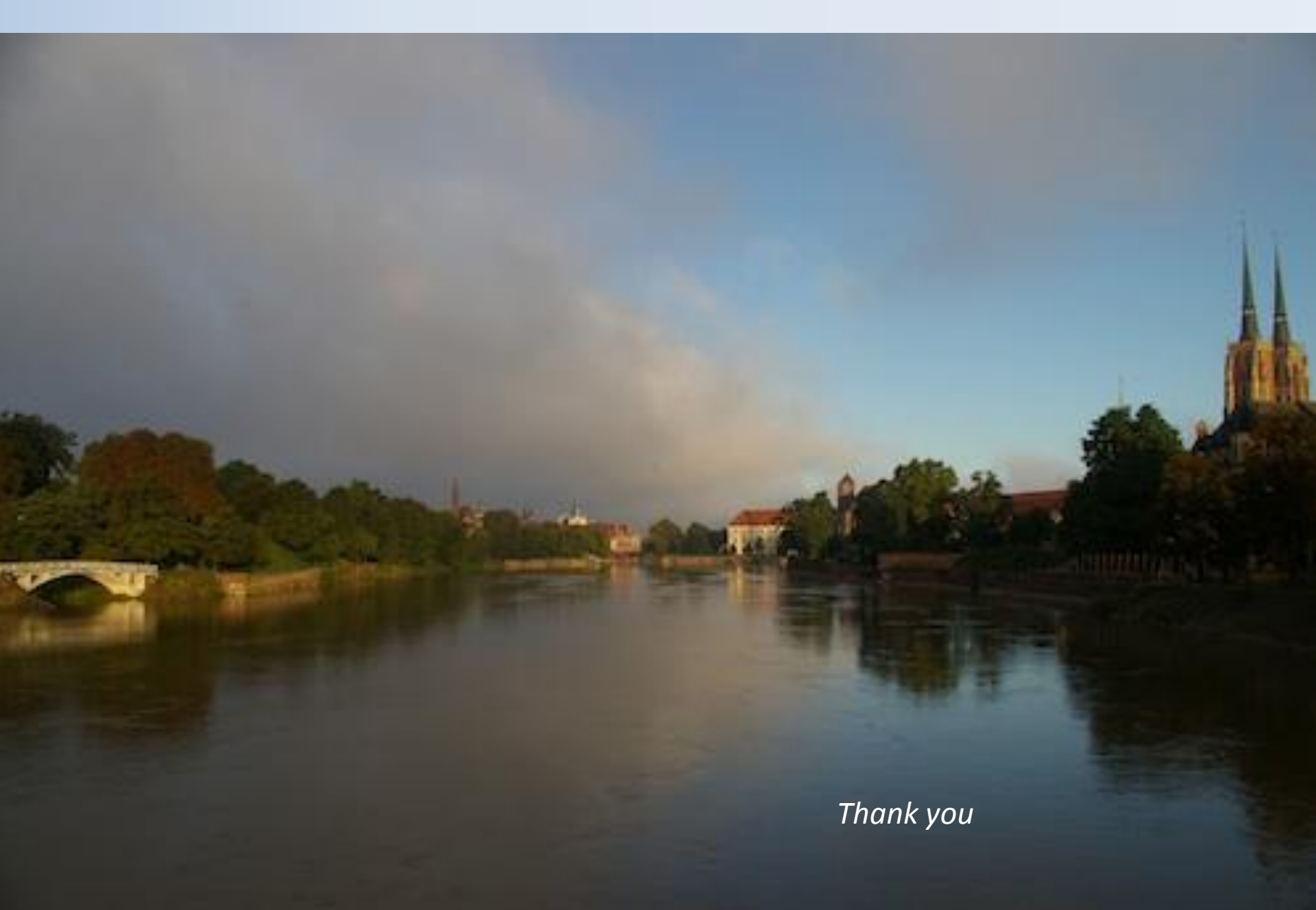
- Opportunities
  - Fill the address data gap
    - Improve service delivery, standard of living
  - Availability of open data tools
  - Compare data from different sources
  - Contributions through mobile phones
- Challenges
  - Fraud
  - Computer and map literacy
  - How to evaluate quality

# Conclusion

- An address is a common reference
- Address assignment scheme is important
- Many benefits from address standards
  - Also internationally
- Future:
  - Understandable (address standards)
  - Open, free
  - Volunteered

# Acknowledgement

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*Thank you*