

1. BIOGRAPHICAL SKETCH

1.1 GENERAL INFORMATION										
Surname	Masiya									
First names	Tyanai									
Citizenship	Zimbabwe				Title	Dr	Female		Male	x
Place of birth	Mberengwa									
Country of Residence	South Africa									
Permit Status	Permanent Resident									
Population group	African	<input checked="" type="checkbox"/>	Coloured	<input type="checkbox"/>	Indian	<input type="checkbox"/>	White	<input type="checkbox"/>	Other <i>(Please specify)</i>	
Company	University of Pretoria				Position		Senior Lecturer			
Direct Telephone	0124202138				Direct Telefax					
E-mail	masiya.masiya@up.ac.za									
Date of appointment	01 August 2017				Permanent full-time	<input checked="" type="checkbox"/>	Temporary full-time	<input type="checkbox"/>		
1.2 ACADEMIC QUALIFICATIONS OBTAINED										
1.1.1.1 Degree/ Diploma	1.1.1.2 Field of study	1.1.1.2.1.1 Higher education institution			Year	Distinctions				
PhD	Public Administration	University of the Western Cape			2015					
Masters in Public Admin	Public Administration	University of Zimbabwe			1999					
Bsc Hon. Politics and Admin	Public Admin and Political science	University of Zimbabwe			1996					
1.3 WORK EXPERIENCE TO DATE										
Name of employer		Capacity and/or type of work				Period From (mm//yy to mm//yy)				
University of Pretoria		Senior Lecturer - Lecturer in undergraduate and postgraduate degree programmes Supervisor to postgraduate students				2020 to date				

	Research; SPMA undergraduate studies coordinator, SPMA Open Day representative & representative for Faculty Teaching and Learning	
University of Pretoria	Lecturer - Lecturer in undergraduate and postgraduate degree programmes Supervisor to postgraduate students Research; Chair, International Relations Committee; Faculty Ethics Committee alternate.	2017 - 2019
Human Sciences Research Council	Research Specialist – Conducted research in the Service Delivery Unit within the Democracy, Governance and Service Delivery Department. I undertook evidence-based research to analyse and measure access to public services and to monitor and evaluate the role of the state and other stakeholders in service delivery.	June 2015 to July 2017
University of the Western Cape	Acting Director – Writing Centre. Day to day management of the UWC Writing Centre with the aim to assist students with academic writing through providing support, feedback and advice as well as helping lecturers to support the development of students' writing in their courses.	January 2014 to May 2015
Cape Peninsula University of Technology	Part-time Lecturer Lecturer - Lecturer in undergraduate and postgraduate degree programmes.	July 2009 to Dec 2013
Trinity College, Hartford, CT	Visiting Scholar Lecturer - Lecturer in undergraduate degree programmes; Academic research and publication; Community development projects in Hartford city.	August 2008 to April 2009
Midlands State University	Lecturer - Lecturer in undergraduate and postgraduate degree programmes. Supervisor to postgraduate students Research	March 2004 to July 2009
Africa University	Assistant to the Vice Chancellor Provided administrative support to the offices of the Vice Chancellor and Deputy Vice Chancellor including, monitoring of the implementation of university programmes, policy and other activities under the two offices, liaison with government, funding agencies, diplomatic missions and friends of the university.	May 2001 to February 2004
Parliament of Zimbabwe	Clerk of Parliamentary Committees- Provided administrative support, research and drafted reports for parliamentary committees to inform public policies.	March 1999 to Apr 2001

2. TEACHING ACTIVITIES

2.1 Courses presented (in last 4 years of my teaching career)		
Course	Level (e.g. second year, Masters)	Self developed (Yes or No)
PAD 112 Public Administration	First year	Yes
Public Resource Management – PUF 310	Third year	Yes
Public Management - OPB 310	Third year	Yes
Public People Management – PUT 120	First year	Yes
PUF110 – Public Resource Management	First year	Yes
PMA708 Public Sector Transformation and Reform	PGDip Public Management	Yes
Governance and Public Policy	PhD Seminar series: Public Management and Administration Degree	Yes
2.2 Other education and pedagogic courses presented		
Course	Year	Institution
Customer Service, Communication and Quality Assurance	2018	National School of Government
Customer Service, Communication and Quality Assurance	2019	National School of Government
Contextualising the Management Role in the Public Service	2019	National School of Government
Customer Service, Communication and Quality Assurance	2019	National School of Government
The Complete Supervisor	2019	National School of Government

3. TEACHING OUTPUTS

3.1 Educational publications and products

I developed the following study guides

- **Public Administration (PAD 112)** - This module is a significant module in assisting any student in understanding how government and government institutions work as well as what government officials should do in interacting with the public.
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- **Public Management (OPB 310)** – The module focuses on specific modern public management techniques aimed at effective management and performance, including business process re-engineering, public-private partnerships, total quality management and service orientation. Focus is also on quantitative techniques such as decision trees, scheduling, controlling charts, simulation and network techniques, as well as on qualitative techniques such as think tanks, task teams and management by exception.
- **Public Resource Management – PUF 310** – The purpose of this module is to investigate the nature and use of projects in the public sector to facilitate service delivery. It enables students to demonstrate understanding of projects, project management and the project cycle as well as competence in the use of projects for goals achievement in the public sector. The emphasis of the module is on detailing the project management context and cycle, focusing on project implementation and evaluation.
- **Public People Management (PUT 120)** - The purpose of the module is to increase students' understanding of the Human Resource Management Framework currently implemented in the South African Public Service. The effective implementation of the human resource management function enables a country to increase its competitive advantage.
- **Public Resource Management (PUF110)** - The purpose of this module is to orientate you about the nature and intricacies of public policy and to give a broad overview of the dynamics of public policy.

4. RESEARCH FUNDING

Obtaining research funds				
Origin of research funds	Title of research project or programme	Year	Duration	Money allocated (R)

Department of Trade, Industry and Competition	To develop entities' oversight framework and proposals for the optimisation of the Dtic entities"	2023	6 Months	R 979 917.00
South African Local Government Association (SALGA)	Employment Equity Analysis and the Development of Employment Equity Plan	2022	6 months	R 976 300,72
Department of Women, Youth and Persons with Disabilities (SA)	Research project on salary disparities between employees in the South African Public Service	2021-22	6 months	R940 000
International Labour Organisation (ILO)	Set up arrangements and implementation plan/actions for reporting on social protection statistics within the national statistics systems	2021	4 months	R270 000
Deutsche Gesellschaft für Internationale Zusammenarbeit	Institutionalising a methodology for project formulation and budgeting in Steve Tshwete Local Municipality.	2020-21	18 months	R868 000
Research Development Programme (RDP)	Third Party interventions sustainability in municipal service delivery: Case of the Tirelo Boshia Public Service Improvement Facility in Cape Town	2017-2021	3 years	R150 000
IDRC grant	Inclusiveness in Addressing youth networks of gang violence in South Africa – 2017-2018.	2016-2017	2 years	R1 049 155
Department of Public Service and Administration	Understanding Electricity and Water Service Delivery in Cape Town: Employing a Community Scorecard Methodology (City of Cape Town)	2016-2017	18 Months	R1 945 388,09
Global Development Network	Understanding Institutional Arrangements: Successes and Challenges in the Implementation of the Global Fund to Fight AIDS, Tuberculosis and Malaria in Botswana and Zimbabwe.	2016-2017	18 Months	R380 651,25
Foundation for Human Rights	An Evaluation of the Access to Justice and Promotion of Constitutional Rights Programme	2015-2016	18 Months	R380 651,25
Water Research Commission	Comparative Analysis of Water Management Devices in South African Municipalities.	2013-2014	18 Months	R400 000
RDP	Municipal service delivery	2018-2020	3 years	R150 000

EMS Conference grant	The International Association of Schools and Institutes of Administration Conference 2018 Paper title - "Towards effective public participation in municipal service delivery: Case of a selected South African municipality".	2018	4 days	39 000
Staff Travel Abroad	Migration and municipal service delivery policy in South Africa	2019	10 days	35 000

5. AWARDS

5.1 FELLOWSHIP AWARDS

- **UPEACE/IRDC Research Fellowship**

Awarded to fund research on the role of civil society in effecting social change in South Africa and Zimbabwe.

- **US Department of State - IREX (Community Solutions) Fellowship**

The Community Solutions Program is a professional development program for the best and brightest global community leaders working in areas that include Transparency & Accountability, Tolerance/Conflict Resolution, Environmental Issues, and Women's Issues. This program increased my capacity for developing local community intervention and problem-solving programs and professional networking with international colleagues and institutions particularly in the USA.

- **International Institute of Education (IIE) Fellowship (USA)**

The Fellowship enabled me to spend time as a visiting scholar in the US. I taught undergraduate students at Trinity College, Hartford, CT. I also presented public lectures in US universities on African socio-economic and political environment. Further, I was involved in student programs that sought to build relationships between students in America and those in Africa as well as student involvement in community projects in Hartford city and development projects in Africa.

- **Ford Foundation Doctoral Fellowship**

Awarded to fund doctoral research on the role of social movements in public policy (Focus areas – South Africa and Zimbabwe)

- **Deutscher Akademischer Austausch Dienst (DAAD) Fellowship**

This was an academic award offered to the most promising and brightest students pursuing graduate studies.

5.2 PERFORMANCE AWARDS

- Human Sciences Research Council Performance Award – 2016
- Faculty of Economic and Management Sciences Performance Award (University of Pretoria) - 2019
- Nominated as one of the Top Emerging Researchers in the Faculty of Economic and Management Sciences for research output in 2021

6. RESEARCH FOCUS

RESEARCH FIELD	SPECIALITY
Public Administration and Management	Public Service Delivery Citizenship and Democracy

H-Index	https://scholar.google.com/citations?hl=en&user=kmTGGUIAAAJ&pagesize=80&view_op=list_works&sortby=pubdate
ORCID	https://orcid.org/0000-0002-0292-0674
Researchgate	https://www.researchgate.net/profile/Tyanai-Masiya

7. ACADEMIC RESEARCH OUTPUTS

7.1 Peer reviewed journal articles

Published Journal Articles

- Lubinga, S.N., Maramura, T. C and Masiya, T. 2023. Adoption of Fourth Industrial Revolution: Challenges in South African Higher Education Institutions. *Journal of Culture and Values in Education*. 6(2), 1-17. **(DOAJ)**.
- Moji, L., Nhede, N.T. & Masiya, T., 2022, 'Factors impeding the implementation of oversight mechanisms in South African municipalities', *Journal of Local Government Research and Innovation* 3(0), a94. <https://doi.org/10.4102/jolgri.v3i0.94> **(DOAJ)**.
- Kuhlengisa, I.R, Masiya, T and Mathebula, N.E. 2022. An Analysis of Water Indigent Policies in South African Municipalities through the Lenses of Fraser's Social Justice Theory. A Study of the Amathole District Municipality. *J Sociology Soc Anth*, 13(3-4): 109-119 **(IBSS)**.
- Mathebula, N., & Masiya, T. 2022. Governance Issues and State Capture at Eskom and Transnet: A Kingdon's Multiple Streams Theory for Policy Studies. *African Journal of Governance & Development*, 11(1.1.):146-163 **(IBSS)**.
- Nhede, N.T, Mazenda, A & Masiya, T.2022. The South African public service and the Fourth Industrial Revolution. *Africa's Public Service Delivery & Performance Review*, 10(1): DOI: <https://doi.org/10.4102/apsdpr.v10i1.420> **(DHET)**.
- Mosimege, S,B and Masiya, T. 2022. Assessing audit outcomes of pre-determined objectives in a public institution (South Africa), *International Journal of Productivity and Performance Management*. Vol. 71 No. 6, 2022 pp. 2296-2315. <https://doi.org/10.1108/IJPPM-02-2021-0091> **(Scopus)**
- Tintswalo S, Mazenda A, Masiya T, Shava E. Management of records at Statistics South Africa: Challenges and prospects. *Information Development*. 2022; 38(2):286-298. doi:[10.1177/0266666920981680](https://doi.org/10.1177/0266666920981680) **(Scopus)**
- Masiya, T, Davids, Y and Mangai M.2021. Factors affecting the performance of South African municipal officials: A municipal stakeholders' perspective. *Commonwealth Journal of Local Governance*, Issue 25, December 2021, pp97-115 **(DOAJ)**.
- Masilo, M.M., Masiya, T and Mathebula, N.E. 2021. Monitoring and Evaluation in the Public Sector: A Case of the Department of Home Affairs. *European Journal of Economics, Law and Social Sciences*, Special Issue, December 2021, pp 7-27 **(DOAJ)**.
- Mazenda, A, Mushayanyama, T, Masiya, T and Simawu, B.2021. Cities, Poverty and Food: The role of municipalities in enhancing food security. *Urbana: Urban Affairs and Public Policy*, Urbana Vol. XXII, pp.28-44. <https://urbanauapp.org/wp-content/uploads/Mazenda.pdf> **(DOAJ)**.

- Mazenda A, Masiya T. 2021. BRIC Bilateral Direct Foreign Investment Relations with South Africa: A Critical Review. *Insight on Africa*.13(2):192-209. doi:[10.1177/09750878211012881](https://doi.org/10.1177/09750878211012881)(Scopus)
- Masiya, T, Mandiyanike, D, Molosiwa, D and Mazenda, A. 2021. Southern African responses to the COVID-19 pandemic: A study of Botswana and South Africa. *Africa's Public Service Delivery & Performance Review*, 9(1), 11 pages.(2021). doi:<https://doi.org/10.4102/apsdpr.v9i1.497> (DHET)
- Masiya, T, Mazenda, A and Gwabeni, T. 2021. Participatory budgeting in a South African local municipality. *International Journal of Management Practice* 14(3):325-342. DOI: [10.1504/IJMP.2021.115098](https://doi.org/10.1504/IJMP.2021.115098) (Scopus)
- Mazenda, A, Matjane, K, Maleka, M,S, Mushayanyama, T and Masiya, T. 2021. Challenges in the implementation of the City of Johannesburg's Expanded Social Package in alleviating COVID-19 induced food insecurity. *Africa's Public Service Delivery & Performance Review*, 9(1), 8 pages. (2021). doi:<https://doi.org/10.4102/apsdpr.v9i1.470> (DHET)
- Njeru, S, Mazenda A and Masiya, T.2020. COVID-19, Climate Change and the Edge Effects. *Africa Insight Vol 50(2)*: 103-121(**IBSS**).
- Mthabini, E, Mazenda, A and Masiya, T. 2020. Promoting public value by implementing reverse logistics in the South African Police Service. *Journal of Transport and Supply Chain Management [Online]*, 14 (2020) (**Scopus**)
- Dlamini, N., Mazenda, A., Masiya, T. and Nhede, N.T. 2020. Challenges to strategic planning in public institutions: A study of the Department of Telecommunications and Postal Services, South Africa", *International Journal of Public Leadership*, 16 (1), pp. 109-124 (**Scopus**).
- Masiya, T, Davids, Y and Mazenda, A. 2019. Effective public participation in municipal service delivery: The Case of Nyanga Township. *Administratio Publica (DHET)*, 27(3): 27-47.
- Molosiwa, D, Masiya, T and Maringira, G. 2019. Management of the Global Fund Aid programme in Botswana: Challenges and Prospects for health services delivery. *African Journal of Aids Research*,18(2):95-103 (online- 01 May 2019) <https://doi.org/10.2989/16085906.2019.1605396> (**Scopus**).
- Masiya, T, Davids, Y and Mangai, S. 2019. Assessing Service Delivery: Public Perception of Municipal Service Delivery in South Africa. *Theoretical and Empirical Researches in Urban Management*, 14(2):20-40 (**Scopus**).
- Masiya, T, Nomdo, A and Kambule, I. 2019. A review of spaces of local participation to promote service delivery in South Africa. *Journal of Human Ecology*, 65(1-3): 41-51 (2019). (**Scopus**).
- Mazenda, A, Ajuruchukwu, O and Masiya, T.2019. The analysis of BRICS food policies, strategies and trade in achieving zero hunger: Lessons for South Africa. *Africa Insight*, 48(4): 142-160. (**DHET**)
- Masiya, T and Maringira, G. 2017.The use of heroism in the Zimbabwe African National Union Patriotic Front (ZANU PF) intra-party factional dynamics, *Strategic Review for Southern Africa*, 39(2): 3-24 (**DHET**)
- Maringiea, G and Masiya, T. 2017. When the military become a security and political threat: Zimbabwean Army Generals in electoral politics. *Africa Security Review*, 26:4, 399-412, (**Scopus**)
- Maringira, G and Masiya, T. 2016. The Security sector and the plunder of Zimbabwe's Chiadzwa alluvial diamonds: 'Goat mentality' in practice. *Africa Security Review*, 25(4): 368-377 (**Scopus**),
- Masiya. T.2014. Social Movement Trade Unionism: Case of the Congress of South African Trade Unions, *Politikon* 41(3): 443-460 (**WoS**).

Accepted Journal Articles

- The Fourth Industrial Revolution Adoption: Challenges in South African Higher Education Institutions. *Journal of Culture and Values in Education* (co-authored with Lubinga, S and Maramure, T).
- The contribution of the informal sector towards sustainable livelihoods. Evidence from Khayelitsha, Cape Town. *International Journal of Sociology and Social Policy* (Co-authored with Thwala, S and Lubinga, S).

Articles Under Review

- **Regular producers and citizens in Johannesburg have a tangential view on crime prevention co-production.** *Journal of Administrative Sciences* (co-authored with Mangai, M, A.C Pillay and Lubinga, S).
- Perceived Challenges to the Internal Audit function in the South African Department of Defence (Co-authored with Nelufule, R and Lubinga, S).

7.2 Books and/or chapters in books

Books

- Angu, P, Masiya, T, Gustafsson, K and Mulu, T.N (eds).2022. *South African-based African migrants' responses to COVID-19: Strategies, opportunities, challenges and implications.* Bamenda: Langaa RPCIG.
- Masiya, T and Mutasa, C. (eds). 2014. *The Role of Civil Society Organizations in Constitution Reform in Africa*, MWENGO Press: Harare (February, 2014)

Published Book Chapters

- Masiya, T. 2022. Financial Control and Accountability in Coalition – Led Municipalities Municipal Councils in South Africa. (In Purshottama Reddy, Henry Wissink & Paul Kariuki (eds). *Coalition building and municipal governance in South Africa: Implications for municipal leadership and service delivery*). UJ Press: Auckland Park.
- Angu, P, and Masiya, T.2022. Viral pandemics, transnational migration and the politics of belonging in South Africa. In Angu, P, Masiya, T, Gustafsson, K and Mulu, T.N (eds).2022. *South African-based African migrants' responses to COVID-19: Strategies, opportunities, challenges and implications.* Bamenda: Langaa RPCIG.
- Angu, P, and Masiya, T.2022. Responding to the COVID-19 pandemic: Strategies, opportunities, challenges and implications for the lives of African migrants in South Africa. In Angu, P, Masiya, T, Gustafsson, K and Mulu, T.N (eds).2022. *South African-based African migrants' responses to COVID-19: Strategies, opportunities, challenges and implications.* Bamenda: Langaa RPCIG.
- Mazenda, A, Obi, A and Masiya, T. 2022.The contribution of the small-scale agricultural sector to South Africa's food value addition agenda. In eds Wamboye, E.F, and Bichaka, F: *The Palgrave Handbook of Africa's Economic Sectors.* <https://doi.org/10.1007/978-3-030-75556-0> SPRINGER.
- Mazenda, A, Masiya, T and Mandiyanike, D.2022. The Effectiveness of the COVID-19 Economic and Social Relief Package as a Poverty Alleviation Strategy in South Africa. In: Faghih N., Forouharfar A. (eds) *Socioeconomic Dynamics of the COVID-19 Crisis.* Contributions to Economics. Springer, Cham. https://doi.org/10.1007/978-3-030-89996-7_10

- Masiya, T and Kanengoni, H.2021. Culture and performance appraisal processes and practices: critical insights from the South Africa public sector. In Ilona Świątek-Barylska and Udaya Mohan Devadas (Eds). Facets of managing in cross-cultural diversity. Łódź: Łódź University Press. Pp 161-178.
- Njeru S and Masiya, T.2021. The Politics of Knowledge in the Emergence of the Transitional Justice Industry in Zimbabwe: The Case of the 'Taking Transitional Justice to the People Programme', 2009-2010. In Jones, B and Luhe, U (eds). Knowledge for Peace: Transitional Justice and the Politics of Knowledge in Theory and Practice. Cheltenham: Edward Elgar Pub. Pp 120-145.
- Masiya, T and Mazenda A.2018.Are Ward Committees working in South Africa? A Review of existing studies (in Michiel e Vries and Gerda van Dijk (eds). *Public Administration: Reflections, Relevance and Readyness*. –NISPAcee Press: Polianky.pp 121-139 (2018).
- Mazenda, A and Masiya T.2018.The Geopolitics of BRICS trade policies: Implications for South Africa (in Michiel e Vries and Gerda van Dijk (eds). *Public Administration: Reflections, Relevance and Readyness*. –NISPAcee Press: Polianky.pp 233-253 (2018).
- Njeru S and Masiya T.2018. The Predatory Rentier Economy in Zimbabwe and the future of ZIMASSET: (in Innocent Chirisa and Peter Kwaira (eds), *ZIMASSET: Critical Perspectives and Debates in Public Policy*, University of Zimbabwe Publications: Harare. pp70-82.
- Masiya, T.2014. Zimbabwe's Constitutional Reform Process from a Civil Society Perspective: An Unfinished Agenda? (in Charles Mutasa and Tyanai Masiya, (eds), *The Role Of Civil Society Organizations in Constitution Reform in Africa*. MWENGO Press: Harare (February 2014). pp 149-170.
- Masiyat, 2013. Social Accountability in Urban Africa: Participatory Budgeting in Harare and Johannesburg (in Xiangming Chen and Ahmed Kanna, (eds). *Rethinking Global Urbanism*). Routledge: New York. pp 150-168 (2013).

7.3 Non-refereed publications or popular articles

- Women, leadership and sustainable development in Zimbabwe. *Journal of Public policy in Africa*, 6(1):78-89. (2018)
- Chiwarawara, K and Masiya T. The role of social networks in service delivery protests in a South African Township - *Journal of Public Administration and Development Alternatives*, 3(1): 55-69 (2018).
- Mangai, M.S., Masiya, T., Murwamuila, L.L. and Holtzhausen, N.2022. The Importance of a Police-Community Partnership (Co-production): A Study of the City of Johannesburg. *International Journal of Innovation, Creativity and Change*. 16(1), 924-939.
- Mlamla, L. ., Mangai, M. S., Masiya, T., & Holzhauseni, N. (2022). Stakeholders' experience of the innovative ways of coproducing neighborhood security in Johannesburg, South Africa. *Technium Social Sciences Journal*, 31(1), 44–57. <https://doi.org/10.47577/tssj.v31i1.6040>.
- Mangai, M, Masiya, T and Davids, Y. 2022. A Comparative Policy for the COVID-19 Emergency Management of Frontline Health Workers in Selected African Countries. *Policy and Governance Review*. 6(1), pp. 90-106. DOI: <https://doi.org/10.30589/pgr.v6i1.466>

8. OTHER RESEARCH-BASED CONTRIBUTIONS

Completed/contracted research reports

- Research on salary disparities between employees in the South African **Public Service for the Department of Women, Youth and Persons with Disabilities (SA)** (with Carrim, N.M.H. and Kanengoni, H).
- Report on setting up arrangements and implementation plan/actions for reporting on social protection statistics within the national statistics systems in South Africa for the **International Labour Organisation (ILO)** (with Mangai M.)
- Report on Institutionalising a methodology for project formulation and budgeting in Steve Tshwete Local Municipality for the **Deutsche Gesellschaft für Internationale Zusammenarbeit** (Oranje, M and Barnard, A)
- Report on Electricity and Water Service Delivery in Cape Town: Employing a Community Scorecard Methodology (City of Cape Town) for the **Department of Public Service and Administration** (with Davids, Y. D., Sanchez, C.D and Houghton, G).
- Report on Institutional Arrangements: Successes and Challenges in the Implementation of the Global Fund to Fight AIDS, Tuberculosis and Malaria in Botswana and Zimbabwe for the **Global Development Network** (Maringira, G and Molosiwa, D).
- Report of the Evaluation of the Access to Justice and Promotion of Constitutional Rights Programme for the **Foundation for Human Rights** (with Davids, Y.D., and Pienaar, G).
- Report on the Comparative Analysis of Water Management Devices in South African Municipalities for the **Water Research Commission** (with Thompson, L., and Tsolekile De Wet, P).

9. OTHER SCHOLARLY RESEARCH-BASED CONTRIBUTIONS

9.1 Participation in conferences, workshops and short courses

9.1.1 *National*

- **ASSADPAM** – 23-25 November 2022, Durban. The inevitability of a community-policing partnerships aka co-production: A study of the City of Johannesburg (Paper co-presented with Dr Mary Mangai).
- **SPMA Annual E-Conference** – 28-29 October 2021 (Virtual), Skills capacity constraints of municipal level officials in selected municipalities in SA 9Paper co-presented with Dr Yul Davids, and Dr Mary Mangai).
- **ASSADPAM Annual Conference** – 25-27 September 2019, Pretoria. Presented a paper “Co-production in service delivery in South African Cities: Insights from Cape Town”.
- **SPMA Annual Conference** – 24-25 October 2019, Pretoria. Presented a paper "Improving the sustainability of funding models for low-cost housing in South Africa"
- **ASSADPAM Annual Conference** - 26-28 September 2018, Bloemfontein. Presented a paper “Participatory Budgeting in a South African Local Municipality”.
- **SPMA Annual Conference 2018**- Presented a paper “A Review of Spaces of Local Participation to Promote Service Delivery in South Africa” (Paper co-presented with Dr Amerone Nomdoo).
- **SPMA Annual Conference 2017** – [Participant]
- **Residential School on ‘Governance and Development in Africa- 2017’**, Centre of African Studies, SOAS-University of London. Presented a paper, “Assessing public satisfaction of basic municipal service delivery in South Africa” [Participant].
- **Qualitative Research Methodology and Data Analysis Course using NVIVO** – Centre for Statistical Analysis and Research (Johannesburg)- 2016. The course covered a general overview of the Nvivo software in organizing research content, develop themes, topics and ideas and generate research findings [Participant].

9.1.2 *International*

- **The International Association of Schools and Institutes of Administration (IASIA) Conference** - July 25-29, 2022, Rabat, Morocco. “Decision Making and Stakeholders’ Experience of the Innovative Ways of Co-Producing Neighbourhood Security in Johannesburg, South Africa” (Co-presented with Dr Mary Mangai).
- **Workshop on ‘Long-term Sustainability of Co-Creation and Co-production** - Ghent, Belgium, 23-24 May 2022. “Co-production: A practical approach to achieving peaceful neighbourhoods in Johannesburg by 2030” (co-presented with Dr Mary Managi and Dr Stella Lubinga).
- **The International Association of Schools and Institutes of Administration (IASIA) Conference** – July 26-30, 2021 (Virtual), UNISA, Bela Bela. Comparative Policy Responses for the COVID-19 Emergency Management of Frontline Health

Workers in Selected African Countries (Paper co-presented with Dr Yul Davids and Dr Mary Mangai).

- **Innovation in Public Services and Public Policy Conference (PUBSIC)** – January 29-31, 2020, Stavanger, Norway. Co-production of municipal services in South Africa: How equal partnerships between professionals and the public are crucial to improving services delivery
- **African Association of Public Administration and management (AAPAM)** – December 3-6, 2019 in Cairo, Egypt. Institutional innovations in public participation for improved service delivery: A study of Public Participation Units in South African Metropolitan Cities.
- **The International Association of Schools and Institutes of Administration (IASIA) Conference** – July 22-27, 2019 in Lisbon Portugal. Presented a paper on “Culture and Performance Appraisal Processes and Practices: Critical Insights from the South Africa Public Sector”.
- **The International Association of Schools and Institutes of Administration (IASIA) Conference** - July 23-26, 2018 in Lima, Peru. Presented a paper “Towards effective public participation in municipal service delivery: Case of a selected South African municipality”.
- **World Social Science Forum** – 2015. Presented a paper, “Why Social Movements Matter: A Case of the Treatment Aids Campaign in South Africa”.
- **IWA Water and Development Congress & Exhibition Kenya** – 2014. Presented a paper, “Water management devices in the municipal water services environment in South Africa: is there a tension between cost recovery and rights?”.
- **Global Development Network (GDN) Training Workshop** – (Istanbul, Turkey) – (2014)The Workshop was designed to strengthen research writing as well as proposal writing skills for applicants to the GDN grant competition [Participant].
- **Research Methodology Training Workshop** (Addis Ababa, Ethiopia) - UPEACE – The workshop was a research capacity building exercise. The training workshop covered both qualitative and quantitative research methods [Participant] .
- **Methodological Workshop Training of Trainers** – Quantitative and Qualitative Methods in Social Science Research Council for the Development of Social Science Research in Africa (CODESRIA) – (Dakar, Senegal. The Course was designed to develop the knowledge delivery skills of lecturers who teach quantitative and qualitative research methods in Anglophone and Francophone African Universities [Participant] .
- **Social Science Research Methodology at the Organisation for Social Science Research in Eastern and Southern Africa (OSSREA)**- (Addis Ababa-Ethiopia) , The course covered how to conduct research, qualitative and Quantitative research, gender research, policy research, use of statistical tools in research analysis, etc [Participant] .

10. OTHER TEACHING CONTRIBUTIONS

10.1 Membership of national and international bodies

- The Association of Southern African Schools and Departments of Public Administration and Management (ASSADPAM) – **[Member]**.
- International Association of Schools and Institutes of Administration (IASIA) – **[Member]**.
- African Association of Public Administration and Management (AAPAM) - **[Member]**.

11. POSTGRADUATE SUPERVISION

Name of student	Title of dissertation/ thesis and date completed	Supervisor	Co-supervisor(s)	Duration of studies (years)
Nozibusiso Mavuso Ndlovu (Completed 2022)	Local Economic Development Policies for Employment Creation in Amajuba District Municipality.	Dr Tyanai Masiya		2
Sinhle Thwala (Completed 2022)	Informal sector contribution to sustainable livelihoods in Khayelitsha, Cape Town	Dr Tyanai Masiya		2
Yandiswa Kweyama (Completed 2022)	The digitalisation of the procurement process in the South African Navy.	Dr Tyanai Masiya		1
Lutendo Patricia Nelufule (Completed 2022)	The internal audit function and productivity within the Department of Defence	Dr Tyanai Masiya		1
Vuyokazi Patuleni	The influence of stakeholder participation and engagement in the implementation of the SETA grant regulations of 2012	Dr Tyanai Masiya		1

Phathutshe dzo Mathoho (Completed 2021)	An analysis of funding models for integrated residential development programmes in South Africa	Dr Tyanai Masiya		1
Impi Kuhlengisa (Completed 2021)	An analysis of the influence of the indigent policy in the provision of potable water for rural communities in the Amathole district Municipality	Dr Tyanai Masiya		2
Lettie Masilo (Completed 2021)	Analysing the influence of the Monitoring and Evaluation Framework on service delivery within the Department of Home Affairs	Dr Tyanai Masiya		2
Herbert Masipa (Completed 2021)	An analysis of the Integrated Development Planning Process in Blouberg Local Municipality	Dr Tyanai Masiya		2
Miyelani Nkwinika (Completed 2021)	Analysing drivers of low incidences of service delivery protests in the Greater Tzaneen Municipality	Dr Tyanai Masiya		2
Kulile Maceba (Completed 2020)	Exploring challenges related to sustainable water service delivery to Intsika Yethu Municipality communities	Dr Tyanai Masiya		1
Garfield Theunis (Completed 2020)	An Analysis of the Sports Facility Maintenance Management in the Tshwane Metropolitan Municipality	Dr Tyanai Masiya		1
Stella Banyana Mosimege (Completed 2019)	Analysing audit outcomes of pre-determined objectives in the	Dr Tyanai Masiya		1

	Department of Basic Education			
Tenda Mudzimu Rasikhanya (Completed 2019)	The utility of the municipal strategic self-assessment tool in water service delivery: a case study of the City of Tshwane	Dr Tyanai Masiya		1
Motshwagole Johannes Gaaje (Completed 2019)	Implementation of the Integrated Development Plan in Nala Local Municipality: Challenges and Prospects	Dr Tyanai Masiya		1
Mapula Madiba (Completed 2019)	Facilitating Infrastructure Development through PPs: Case of Statistics SA Building	Dr Tyanai Masiya		1
Anderson Erickson Silverio (Completed 2019)	Ward committees as a public participation tool for the improvement of service delivery at the Thulamela Municipality	Dr Tyanai Masiya		1
Tanya Nkosi (Completed 2019)	An examination of how the Informal Trading By-Laws affect foreign national traders in the City of Johannesburg Metropolitan Municipality	Dr Tyanai Masiya		1
Tsepo Mathe (Completed 2019)	Public Participation in the Victor Khanye Local Municipality: Challenges and Prospects.	Dr Tyanai Masiya		1
Nomzamo Machitje (Completed 2019)	Citizen participation in South African local government: Participatory Budgeting in Lesedi Local Municipality	Dr Tyanai Masiya		1
Naledi Chuene (Completed 2019)	Skills Development Strategies for Senior Managers in Municipalities: A Case of the City of	Dr Tyanai Masiya		1

	Tshwane Metropolitan Municipality				
Name of student	Degree enrolled for	Title of dissertation/ thesis	Supervisor	Co-supervisor(s)	Year of registration
Nyaradzayi Mukari	PhD	The implementation of the Articulation Policy with specific reference to the Engineering Profession: case of the Technical and Vocational Education and Training (TVET) Colleges.	Prof Natasja Holtzhausen	Dr Tyanai Masiya	2020
Adeline Sibanda	PhD	An Africa-rooted evaluation method for improving use of evidence in public policy	Dr Tyanai Masiya	Prof Natasja Holtzhausen	2021
Stewart Ngandu	PhD	Assessing outcomes in programme and policy implementation in the National Evaluation System in South Africa	Dr Tyanai Masiya	Dr Norman Nhede; Prof	2021
Impi Kuhlengisa, R	PhD	The efficacy of the national framework for municipal indigent policies as a benchmark for the provision of free basic services.	Dr Tyanai Masiya	Dr Stella Lubinga	2022
Nozipho Molikoe	MAdmin	The delivery of low-cost housing in the Hillside View Integrated Development Project in the Free State	Dr Tyanai Masiya		2021
Skota Siyamthanda	MAdmin	Exploring alternative border securitisation policies for managing undocumented migration in South Africa	Dr Tyanai Masiya		2022
Matjea, Ngoako	MPA	Factors affecting the implementation of the Evaluating the health promotion policy and strategy at the Thelle Mogoerane Regional Hospital	Dr Tyanai Masiya		2022

Klein, Yolandy, C	MPA	Assessing internal controls in the supply chain management function within the Department of Social Development.	Dr Tyanai Masiya		2022
Thothela, Tebogo	MPA	Exploring the effectiveness of public procurement in responding to the COVID-19 pandemic at the Gauteng Department of Health.	Dr Tyanai Masiya		2022
Masoleng, Abigail, M.	MPA	A study of the implementation of an integrated system of waste management in Olivehouthbosch, Tshwane Municipality	Dr Tyanai Masiya		2020
Mohlamme Elliot, M	MPA	Factors affecting the performance of South African National Defence Forces members at Beitbridge border post.	Dr Tyanai Masiya		2023
Rasmeni, Bonile	MPA	Intergovernmental Role for Housing Provision in The City of Cape Town Metropolitan Municipality	Dr Tyanai Masiya		2023
Subesh Pillay	MAdmin	Assessment of local government fiscal policy to facilitate sustainable infrastructure development in the Gauteng City Region	Dr Tyanai Masiya		2023
Nomonde Mdluli	MAdmin	South African immigration policy reform, strategies, opportunities, challenges and implications for immigrants.	Dr Tyanai Masiya		2023
Thokozani Kuhumalo	MAdmin	Investigating the influence of section 139 (4) (b) of the constitution- intervention by the KwaZulu-Natal provincial government	Dr Tyanai Masiya		2023

		in uMkhanyakude District Municipality.			
Nkosinaye Qwabe	MAdmin	The challenges of service in Alexandra Township, Johannesburg	Dr Tyanai Masiya		2023

12. MEMBERSHIP OF PROFESSIONAL BODIES

12.1 Membership of national and international bodies

- The Association of Southern African Schools and Departments of Public Administration and Management (ASSADPAM) – **[Member]**.
- International Association of Schools and Institutes of Administration (IASIA) – **[Member]**.
- African Association of Public Administration and Management (AAPAM) - **[Member]**.
- Southern African Research and Innovation Management Association (SARIMA) – **[Member]**

13. MANAGEMENT AND ADMINISTRATIVE DUTIES

Member of Faculty Teaching and Learning Committee – 2023 –

SPMA Open day Coordinator – 2023 -

SPMA Undergraduate Studies Coordinator – 2022-

Chair of the International Collaborations Committee in the SPMA – 2019-2022.

SPMA First year Modules Coordinator – 2020 –2022.

14. COMMUNITY SERVICE OR PROFESSIONAL SKILLS

14.1 Outreach projects

- Training of emerging managers on the Emerging Management Development Programme (EMDP).
- Evaluator of rating and project applications for the National Research Foundation (NRF).
- Organised (with Dr Mangayi) a WEBINAR on Mapping and scoping of innovations in social protection in Africa in collaboration with the Partnership for African Social and Governance Research (PASGR) and the Open Society Initiative for Eastern Africa (OSIEA).
- Member of the funding and marketing working group for the establishment of the Masters Programme in Public Administration and International Cooperation at the Kehl University, Germany.
- Reviewed the Brydon Independent Review Report on the quality and effectiveness of Audit for the Auditor-General, South Africa.

- Reviewed South Africa's 2020, 2021, and 2022 National Budget and Monetary Policy for the Auditor-General, South Africa.
- Reviewed South Africa's 2020, 2021, and 2022 State of the Nation (SONA) for the Auditor-General, South Africa.

14.2 Involvement with other universities/scientific institutions

- Coordinated the Kehl University Delegation visit to UP, 2018-2019.
- In 2018 I visited Kehl University (Germany) as a staff exchange researcher. I also presented a lecture on Public Administration in South Africa.
- I collaborated with Prof Godfrey Maringira (University of the Western Cape) and Dr Dintle Molosiwa (Boitekanelo College - Botswana) on a research titled "Aid Effectiveness in the Health Sector" focuses on Understanding Institutional Management Arrangements: Successes and Challenges in the implementation of the Global Fund to Fight AIDS, Tuberculosis and Malaria in Botswana and Zimbabwe. The collaboration resulted in a research output titled "Management of the Global Fund Aid programme in Botswana: Challenges and Prospects for health services delivery – Published by the African Journal of Aids Research (Scopus) – April 2019.
- I collaborated with two colleagues, namely Amarone Nomdo at the Human Sciences Research Council and Isaac Khambule of the University of KwaZulu-Natal and produced one research article (2019)
- I collaborated with two colleagues, Mary Mangai at the SPMA and Yule Davids at the Human Sciences Research Council and produced two research articles (2019, 2021 and 2022).

14.3 External Examiner

University of Johannesburg

PhD (Political Studies): JE Joseph, Delivering on an Agenda: Gender Mainstreaming Strategies in Local Political Decision-Making in the City of Cape Town and Mangaung Metropolitan Municipalities.

University of the Western Cape

Dphil (Public Health): O. Oyebanji, Use of Continuous Quality Improvement to Improve Prevention of Mother To Child Transmission (PMTCT) Programme Performance in Amathole district municipality of Eastern Cape Province, South Africa, 2023.

Northwest University

Dphil (Public Management and Governance): S Ouwencamp, Fostering public participation in integrated development planning: The case of the City of Matlosana, 2022.

University of the Witwatersrand:

Master of Management: Mohlamonyane, P, Human capacity to coordinate the City of Johannesburg's Monitoring and Evaluation framework, 2021.

DPhil (Management): O Olaleye, The Nexus between Performance Information Use and Service Delivery in South African Local Municipalities, 2020.

Master of Management: ZWS Peterson, The Extent to which Evaluations Assessing Interventions in South Africa are Theory-driven, 2020.

University of KwaZulu-Natal:

MAdmin in Public Administration: T.S. Mhlangu, Exploring the Impact of the Covid-19 Pandemic on the Informal Economy in Durban, South Africa, 2022.

DPhil in Administration: O. O. Temitope, Management of organisational cultural change in the public sector: A perspective of the public health sector in Kwara State, Nigeria, 2022

MAdmin in Public Administration: N. Mbatha, Examining financial management of local government in South Africa: a case study of Alfred Duma Local Municipality in KZN, 2021

MAdmin in Public Administration: N.P.Khomo, Towards sustainable livelihoods for the Gwabe community, Umzumbe local municipality: exploring the intersection of African values and indigenous farming systems, 2021.

Masters in Public Policy: L.D. Shandu, Between inclusion and exclusion: The Impact of Immigration Policies on Migrants from Mozambique Living on the Margins of the City of Durban, 2020

MAdmin in Public Administration: C B Ndlovu, Examining the Disaster Mitigation Efforts in eThekweni Municipality: The Case of Umlazi Township in South Africa, October 2019.

Stellenbosch University:

MAdmin in Public Administration: A.Mboneni, Political instability affects service delivery: an assessment of Dr Beyers Naude Local Municipality from 1994-2017, 2022.

MAdmin in Public Administration: A Pienaar, Exploring behavioural challenges in supply chain management of George Municipality in order to function optimally, 2019.

University of Cape Town:

Masters in Development Studies: N Mpani, Selective Suppression: Civil Society Organisations' Relations with the State in Zimbabwe, February 2021

University of Zululand

MAdmin: M. Matyana, Assessing Community Participation in the Integrated Development Plan to enhance service delivery at Mbizana Local Municipality, 2021.

MAdmin: T. Mpungose, Investigating the effectiveness of South African monitoring and evaluation tools in sustainable development policies, 2021.

UNISA:

PhD in Public Administration and Management: Career management in the South African Police Service, 2022.

MAdmin in Public Administration: M.N Mtshwene, Accreditation of small tourist transport operators: a case of Ulysses Tours and Safaris, 2021.

MAdmin in Public Administration: M L Matjila, Management of performance appraisal at institutions of higher learning: a case of the University of South Africa, January 2019.

Sol Plaatje University

Honours Dissertation: Refilwe Precious Ditholelo - Understanding community policing in Galeshewe, Kimberley, in South Africa, 2022.

University of Botswana

Master of Research and Public Policy: D. Dikosha, Exploring the influence of social media on public policy agenda setting in Botswana, 2021.

Master of Research and Public Policy: M.L.Osenotse, Gender mainstreaming and public policy in Botswana: an analysis of the National policy on Gender and Development, 2021.

Master of Research and Public Policy: B.A. Mmolao, A Critical Evaluation of Employee Engagement Strategies in the Public Sector in Botswana: The Case of 5 selected Government Ministries, 2021

Master of Research and Public Policy: N. Gile, Addressing inadequate housing of low-income households in Gaborone through the Self-Help Housing Agency, 2021

Master of Research and Public Policy: M.P. Lesedi, The relationship between organizational culture, job satisfaction and turnover in an institution of higher learning: the case of the University of Botswana, 2021.

Master of Research and Public Policy: A. Reetsang, Investigating the common barriers to Financial inclusion in Botswana amongst people whose source of income is the informal sector, 2021.

Master of Research and Public Policy: P. Mmolao, Human-Elephant conflict: Attitudes and perceptions of communities towards Elephants; a case study of Ngamiland District, Botswana, 2021.

14.4 Examination Moderations

- **UKZN** – Moderated the Civil Society & Development (DEVS703H2); and the Poverty and Inequality (DEVS819) examinations in 2021-2022.
- **University of the Witwatersrand-** Moderated the Evaluations (PADM5250A) examination in 2020-2022.
- **University of Zululand** – Moderated the Advanced Research Methodology (2CPA591) and 2PAD 322/ CPAD 304 Research Paper in 2021-2022.

14.5 Manuscripts Referee

- *Administratio Publica Journal*
- *Africa Security Review*

- *Interchange Journal*
- *Journal of African and Asian Studies*
- *Africa's Public Service Delivery and Performance Review.*
- Journal of Public Affairs
- BRICS Law Journal
- Journal of Local Self Government
- Local Economy

15. REFEREES

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