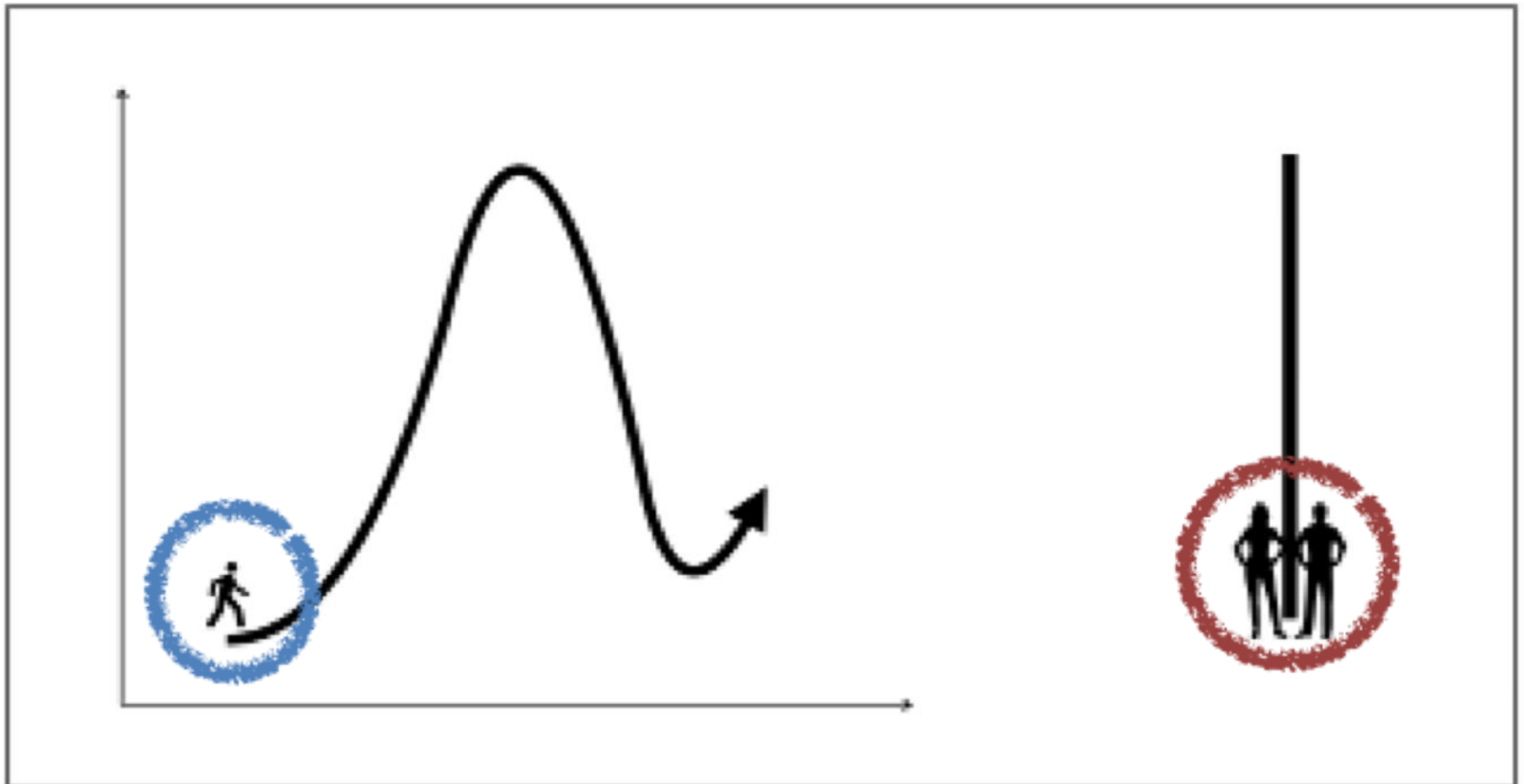


Dealing with COVID19

Observations from the Netherlands

Prof. dr. M. van der Steen



Complex

the relationship between cause and effect can only be perceived in retrospect

probe-sense-respond

emergent practice

Complicated

the relationship between cause and effect requires analysis or some other form of investigation and/or the application of expert knowledge

sense-analyze-respond

good practice

novel practice

no relationship between cause and effect at systems level

act-sense-respond

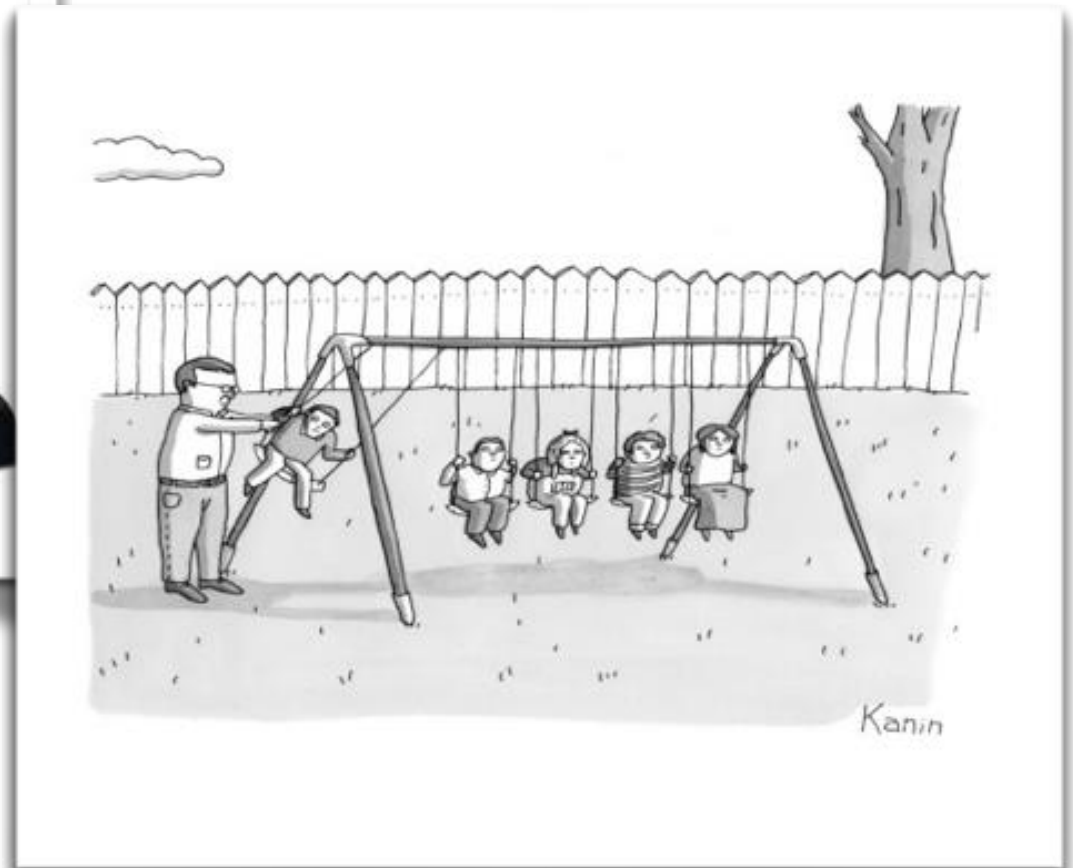
Chaotic

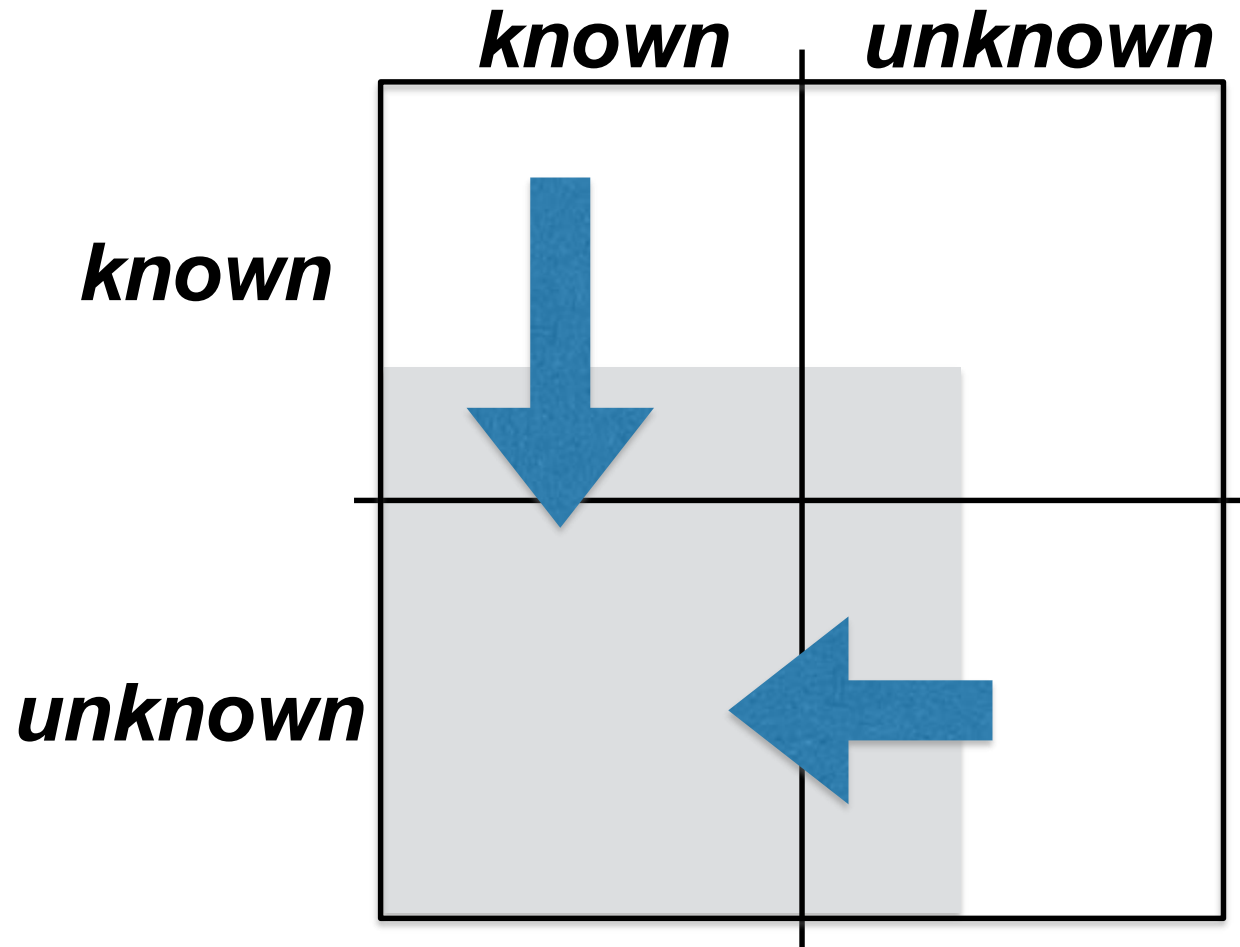
best practice

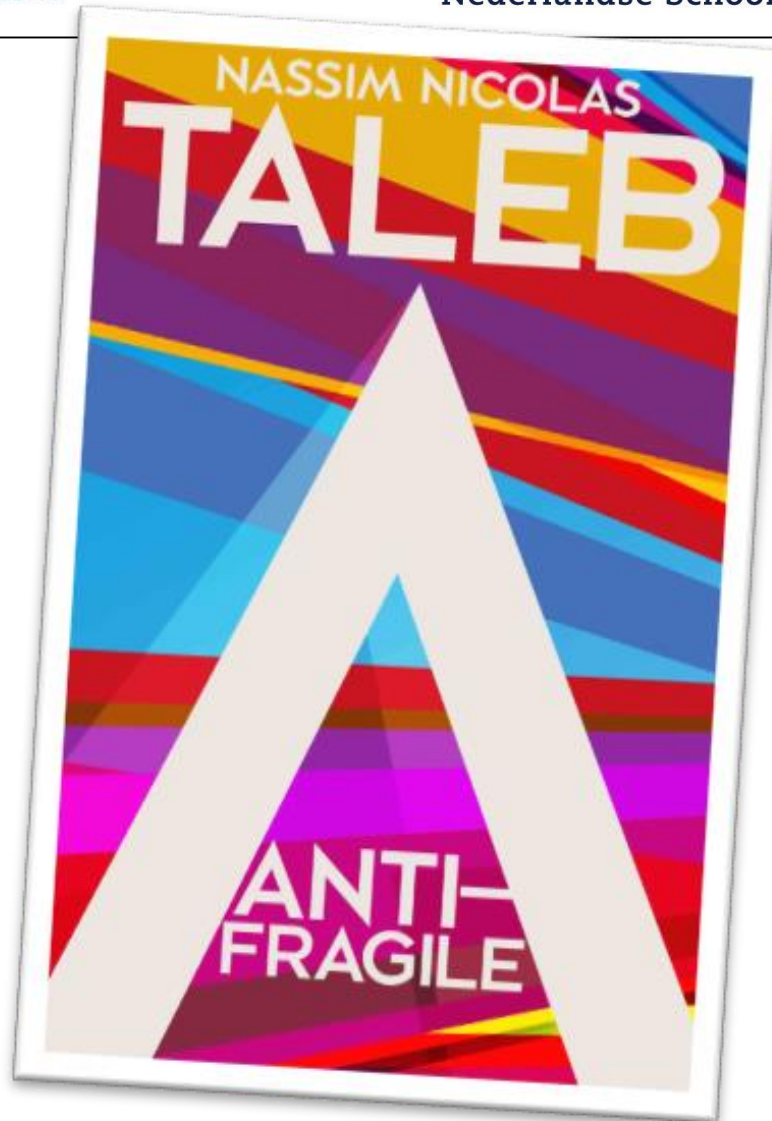
the relationship between cause and effect is obvious to all

act-sense-respond

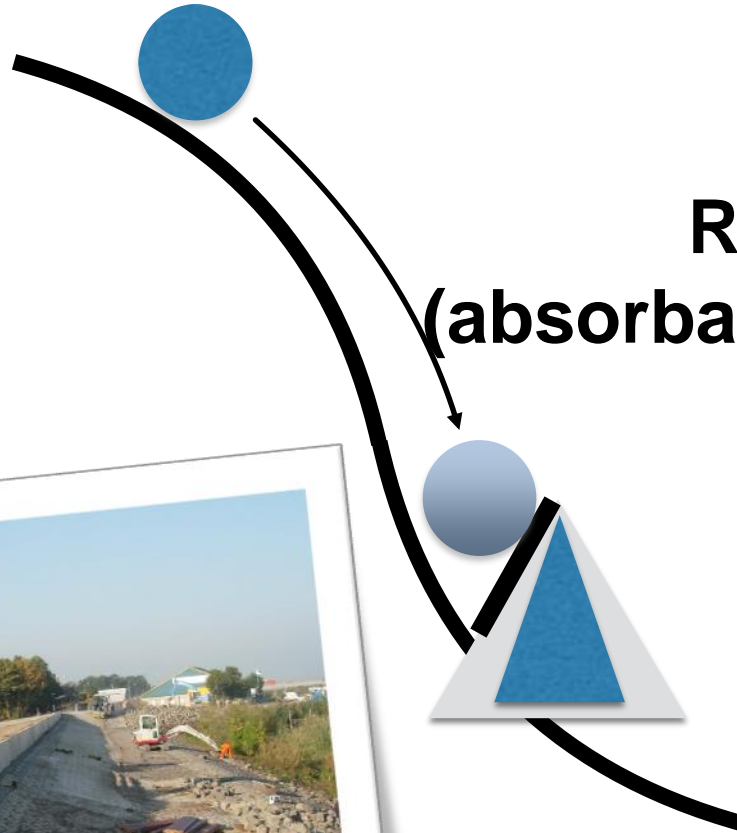
Simple







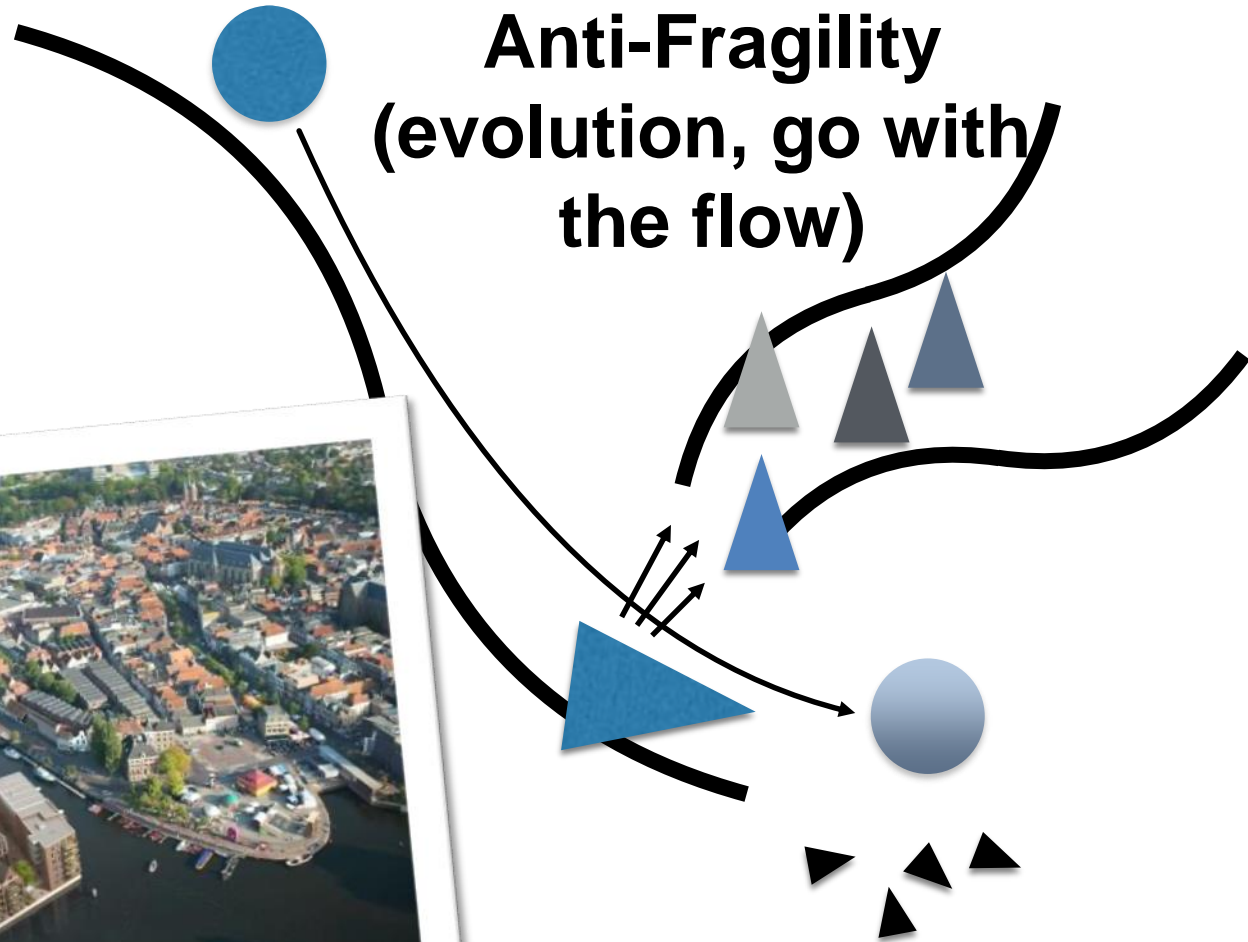
Robustness (absorbation & just in case)



Resilience (recovery & as quick as possible)



Anti-Fragility (evolution, go with the flow)



Observation from the Netherlands

- » Complex vs Complicated
- » Public Health vs Holistic/Societal issue
- » Anticipation vs Improvisation
- » Stick to the plan vs Adapt to circumstances
- » Pragmatism vs Principal
- » Government “vs” Society
- » Fighting the virus vs Living with COVID

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