

University of Pretoria

E-commerce facility disclaimer



UNIVERSITEIT VAN PRETORIA
UNIVERSITY OF PRETORIA
YUNIBESITHI YA PRETORIA

By accessing this e-commerce facility and by continuing to use the service, the user acknowledges that he/she has read this agreement, understands it and has agreed to adhere to all the terms and conditions contained therein, any terms and conditions of this website, as well as any other applicable terms and conditions of the University of Pretoria (hereafter referred to as the University) as may be amended from time to time. The University, at its sole discretion, may change this agreement or any part thereof at any time without prior notice.

1. The use of an account

The purpose of an account on this e-commerce facility is to engage in online transactions through a third-party payment gateway. The University sells services to adults, who purchase these with a credit card. Users under 18 years of age may use the University's e-commerce facility only under supervision of a parent or guardian. The University reserves the right to, at any time, terminate accounts, remove or edit content or cancel orders at its sole discretion (*subject to the provisions of Chapter 2 of the Consumer Protection Act, 2008 (Act 68 of 2008)*). Subsection 43(5) of the Act requires the supplier of goods or services to utilise a payment system that is sufficiently secure in terms of accepted technological standards at the time of the transaction and the type of transaction concerned. In terms of subsection 43(6) of the Act, the supplier is liable for any damage suffered by a consumer due to a failure by the supplier to comply with the subsection.

2. Payment options and pricing

Transactions will be processed in South African rand (ZAR). Payments in other currencies will be processed using the foreign exchange spot rate of the day.

The following forms of payment may be used:

2.1 Credit card

We make provision for credit card payments through MasterCard, VISA, American Express and Diners Club credit cards.

If you do not have one of the abovementioned credit cards, you may use the electronic fund transfer (EFT) payment option when so indicated.

2.2 EFT

In order to pay via EFT, you will have to load the University as a beneficiary on your internet banking account. Having done that, you will receive a unique order number on screen or in a confirmation email. You should use this unique order number as reference for your EFT payment. The accuracy of the reference number (order number) is critical to the speedy and correct processing of your payment. The banking details to be used for EFT payments to the University will be provided.

2.3 Direct deposit

You may pay by way of a direct deposit at the bank. The unique order number received on screen or in a confirmation email should be used as reference for the bank deposit and should be written on the reference line on the deposit slip. The accuracy of the reference number is critical to the speedy and correct processing of your payment.

The banking details of the University:

Bank: ABSA

Account name: University of Pretoria

Account number: 406 939 0298

Branch name: Hatfield

Branch code: 632 005

Account Type: Cheque account

SWIFT code: ABSAZAJCPTA

Please send proof of payment to the contact person indicated on the site where you entered into the transaction to ensure your payment is confirmed as soon as possible.

3. Responsibility for protection against malware

The University does not warrant virus-free usage of its website and does not accept responsibility for security breaches occurring on the electronic device that the user uses to browse this website, since such breaches may be due to inadequate malware protection or outdated software or operating systems on the said device.

4. Refund policy

In the case of bookings, pre-orders or registrations, all cancellations must be emailed to the email address provided in the confirmation email you received or to the contact email address provided on the applicable website. A written cancellation may also be faxed to the contact person indicated in the confirmation email. An administrative levy will be charged to process the cancellation. A cancellation must be received within the cancellation period as stipulated on the applicable website. Refunds will not be considered if cancellations are received after the cancellation period stipulated on the applicable website has elapsed. Name changes, as captured in the transaction, will not be accepted unless agreed to by the applicable University administrator for that transaction. All refunds will be processed within 180 days.

5. Links

External hyperlinks may be provided on the site. The provision of a hyperlink does not constitute any relationship between the University and a linked third party, neither does it suggest the University's endorsement of a third party. Use of or reliance on any external links provided is at the user's own risk.

6. Security of information

The transmission of data over the Internet is never completely secure. Although the University cannot guarantee the security of transmitted information, the University undertakes to take all reasonable precautions to ensure that personal information and / or credit card details are protected and not misused.

The University utilises secure third-party payment gateways. Payment gateway service providers transmit credit card payment transactions to clients' issuing banks (banks that issued clients' credit cards). All credit card transactions initiated from any of the University's online credit card payment functionalities are encrypted and 3D secured.

7. Legal agreement

The user agrees that this transaction constitutes an electronic transaction as defined in the *Electronic Communications and Transactions Act, 2002 (Act 25 of 2002 as amended)* and that a binding agreement has been concluded between the University and the user in terms of which the user authorises the University, with whom a transaction has been entered into, to deduct from the user's credit card, or debit the user's credit card with, the amount owing for

services rendered or to be rendered and that the user's written signature shall not be required for authorisation purposes.

A copy of the Electronic Communications and Transactions Act, 2002 is available at:

<http://www.gov.za/documents/index.php?term=Electronic&dfrom=&dto=&yr=0&tps%5B%5D=1&subjs%5B%5D=0>

8. Contact person

The Registrar

University of Pretoria

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