

Learning continuity



A learning continuity plan for students in the case of a crisis necessitating the suspension of contact classes

Moving online is subject to communication from the University Executive

KEEP ON LEARNING during regularly scheduled class time!



Download the study guide and course content to access it offline and visit the **self-help clickUP website** if you do not know how to use clickUP.



Make sure to stick to the whole plan for each module, including all the assessments listed in the Study Guide and your clickUP module.



Prepare for each class by completing any assignments and assessments before class. Use your preparation to also identify difficult concepts and formulate possible questions.



Your lecturers will continue to teach ONLINE during regularly scheduled class time (see your clickUP module for more information). Participate and ask a question!



The tutors will continue with online tutoring via the relevant modules' clickUP courses.



Ensure that you receive essential communication by reading your UP email and clickUP notifications daily. And where applicable, register on ConnectYard to receive WhatsApp notifications.



Download the **Blackboard Learn app** on your cellphone.



If you ever need to access your clickUP course content offline, a great tip is to use the Blackboard Learn app to download it. That way, you can access it even when you don't have network connection!



Use a free Tshwane WIFI hotspot to access the internet (**locations**) or use the free WIFI offered by some coffee shops, restaurants and other public spaces.



Form virtual study groups with your fellow students. You could create a WhatsApp group where you can discuss the course material, share notes, and help each other out with complex concepts.



Don't hesitate to reach out to your Academic Success Coaches (FSAs) if you need any kind of support during your studies. Visit [https:// www.up.ac.za/advising](https://www.up.ac.za/advising) to connect with them!



IMPORTANT CONTACT INFORMATION

- If you need any medical information, please contact the UP Student Health Services on 012 420 2500.
- Speak to Student Counselling if you need counselling support: 012 420 2333 or studentcounselling@up.ac.za.
- For general questions and concerns reach out to your Academic Success Coaches (FSA): <https://www.up.ac.za/advising>
- Remember that UP's careline is available 24/7: 0800 747 747 or SMS 31393 for a callback.