

## Divisions

Enquiries with regards to  
(please provide **relevant student number**):

- residence applications
- residence placement
- waiting list
- cancellations
- residence fees
- giving notice
- moving out
- room allocations
- general placement queries
- related issues
- etc

## E-mail

## Number

Enquiries ladies:  
tuksres.ladies@up.ac.za +27 (0)12 420 4040

Enquiries men:  
tuksres.men@up.ac.za +27 (0)12 420 5103

Enquiries Prinshof Campus  
(Health Sciences):  
tuksres.prinshof@up.ac.za +27 (0)12 420 5127

Enquiries postgraduates:  
tuksres.postgrad@up.ac.za +27 (0)12 420 5127

## Escalations

Ms. Goitseman Mathekga goitseman.mathekga@up.ac.za +27 (0)12 420 5109

## Accreditation

Private Accommodation Providers  
(no student enquiries).

Ms. Goitseman Mathekga tuksres.accreditation@up.ac.za +27 (0)12 420 5109

## Food Services

Dining halls, TuksRes Catering, food tariffs, food safety,  
food queries, complaints and compliments.

Mr. Peter Martin food@up.ac.za +27 (0)12 420 2101

## Residence Operations: Maintenance & Facilities

Building maintenance and upkeep, room inventories, cleaning  
and hygiene, maintenance, fault reporting and related issues.

Ms. Vallery Noge vallery.noge@up.ac.za +27 (0)12 420 2745

## Residence Systems Management

Residence IT equipment, internet connectivity, access control  
and security related matters.

Ms. Elna van der Merwe elna@up.ac.za +27 (0)12 420 2128

## Residence Management & Student Life

For House Management Committees, residence activities,  
disciplinary and student conduct matters.

Mr. Lanché van Tonder lvt@up.ac.za  
lanche.vantonder@up.ac.za +27 (0)12 420 5496

## Leadership Development & Student Support

TuksRes Leadership Academy, leadership training, emotional and  
psychological 24hrs support, residence medical emergencies and  
related issues.

Ms. Bes Liebenberg bes@up.ac.za +27 (0)12 420 2119

## Guest Accommodation

Self-catering units for PostDocs, visiting lecturers,  
and guests in general. Short-term stay / monthly bookings /  
[year bookings (3\* rated)].

Ms. Tebogo Maringa tuksres.guest@up.ac.za +27 (0)12 420 5385

## Residence Assets & Logistics

Residence furniture, laundry equipment, consumables, internal  
post/messenger and movable assets.

Mr. Lovemore Nhlapo lovemore.nhlapo@up.ac.za +27 (0)12 420 4203

## Deputy Director

Escalation of unresolved matters from Placement, Operations,  
Systems, Accreditation and Guest Accommodation divisions.

Mr. Sifiso Dlodla sifiso.dlodla@up.ac.za +27 (0)12 420 5970

## Director

Management matters and escalations.

Mr. Kgomotso Legari tuksres.director@up.ac.za +27 (0)12 420 5227

## Senior Management Assistant

Support to Director and Deputy Director: availability, general  
departmental enquiries and referrals.

Ms. Motlatsi Thabethe motlatsi.thabethe@up.ac.za +27 (0)12 420 5483