

Divisions

Enquiries with regards to
(please provide **relevant student number**):

- residence applications
- residence placement
- waiting list
- cancellations
- residence fees
- giving notice
- moving out
- room allocations
- general placement queries
- related issues
- etc

E-mail

Number

Enquiries ladies:
tuksres.ladies@up.ac.za +27 (0)12 420 4040

Enquiries men:
tuksres.men@up.ac.za +27 (0)12 420 5103

Enquiries Prinshof Campus
(Health Sciences):
tuksres.prinshof@up.ac.za +27 (0)12 420 5127

Enquiries postgraduates:
tuksres.postgrad@up.ac.za +27 (0)12 420 5127

Escalations

Ms. Marga Zeelie marga.zeelie@up.ac.za +27 (0)12 420 2295

Accreditation

Private Accommodation Providers
(no student enquiries).

Ms. Marga Zeelie tuksres.accreditation@up.ac.za +27 (0)12 420 2295

Food Services

Dining halls, TuksRes Catering, food tariffs, food safety,
food queries, complaints and compliments.

Mr. Peter Martin food@up.ac.za +27 (0)12 420 2101

Residence Operations: Maintenance & Facilities

Building maintenance and upkeep, room inventories, cleaning
and hygiene, maintenance, fault reporting and related issues.

Ms. Vallery Noge vallery.noge@up.ac.za +27 (0)12 420 2745

Residence Systems Management

Residence IT equipment, internet connectivity, access control
and security related matters.

Ms. Elna van der Merwe elna@up.ac.za +27 (0)12 420 2128

Residence Management & Student Life

For House Management Committees, residence activities,
disciplinary and student conduct matters.

Mr. Lanché van Tonder lvt@up.ac.za
lanche.vantonder@up.ac.za +27 (0)12 420 5496

Leadership Development & Student Support

TuksRes Leadership Academy, leadership training, emotional and
psychological 24hrs support, residence medical emergencies and
related issues.

Ms. Bes Liebenberg bes@up.ac.za +27 (0)12 420 2119

Guest Accommodation

Self-catering units for PostDocs, visiting lecturers,
and guests in general. Short-term stay / monthly bookings /
[year bookings (3* rated)].

Ms. Tebogo Maringa tuksres.guest@up.ac.za +27 (0)12 420 5385

Residence Assets & Logistics

Residence furniture, laundry equipment, consumables, internal
post/messenger and movable assets.

Mr. Lovemore Nhlapo lovemore.nhlapo@up.ac.za +27 (0)12 420 4203

Deputy Director

Escalation of unresolved matters from Placement, Operations,
Systems, Accreditation and Guest Accommodation divisions.

Mr. Sifiso Dlodla sifiso.dlodla@up.ac.za +27 (0)12 420 5970

Director

Management matters and escalations.

Mr. Kgomotso Legari tuksres.director@up.ac.za +27 (0)12 420 5227

Senior Management Assistant

Support to Director and Deputy Director: availability, general
departmental enquiries and referrals.

Ms. Motlatsi Thabethe motlatsi.thabethe@up.ac.za +27 (0)12 420 5483