



DEPARTMENT OF RESIDENCE AFFAIRS AND ACCOMMODATION

CONTACT DETAILS

Residence Placement

All residence placement queries may be directed here		
Placement Office	tuksres.placement@up.ac.za	+27 (0)12 420 3112
Mr. Tebogo Sono	tebogo.sono@up.ac.za	+27 (0)12 420 2295

Residence Systems Management

Residence IT equipment, internet connectivity, access control, security related matters, and Pay-As-You-Eat queries

Residence Logistics & Assets

Residence furniture, laundry equipment, consumables, internal post/messenger, and movable assets

Mr. Lovemore Nhlapo	lovemore.nhlapo@up.ac.za	+27 (0)12 420 4203
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Residence Operations: Maintenance & Facilities

Building maintenance and upkeep, room inventories, cleaning and hygiene, maintenance, fault reporting and related matters

Mr. Lovemore Nhlapo

lovemore.nhlapo@up.ac.za

+27 (0)12 420 4203

Guest Accommodation

Self-catering units for PostDocs, visiting lecturers, guests, short-term stay, monthly bookings, and year bookings

Ms. Tebogo Maringa

tuksres.guest@up.ac.za

+27 (0)12 420 5385

+27 (0)12 420 6395

Deputy Director: Housing Operations

Escalation of unresolved matters from Placement, Operations, Systems, Accreditation, and Guest Accommodation divisions

Mr. Sifiso Dludla sifiso.dludla@up.ac.za +27 (0)12 420 5970

Deputy Director: Food Services

Dining halls, TuksRes Catering, food tariffs, food safety, food queries, complaints, and compliments

Mr. Peter Martin	food@up.ac.za	+27 (0)12 420 2101
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Student Support & Leadership Development

Emotional and psychological support, residence medical emergencies and related matters, TuksRes Leadership Academy

Ms. Bes Liebenberg	bes@up.ac.za	+27 (0)12 420 2119
UP Care Line	-	0800 747 747

Residence Management & Student Life

Overall residence management and student life affairs, including House Committees, residence activities, disciplinary and student conduct matters

Mr. Lanché van Tonder	LvT@up.ac.za	+27 (0)12 420 5496
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Director

Management matters and escalations		
Mr. Kgomotso Legari	tuksres.director@up.ac.za	+27 (0)12 420 5227

Senior Management Assistant

Support to the Director and Deputy Director: availability, general departmental enquiries and referrals