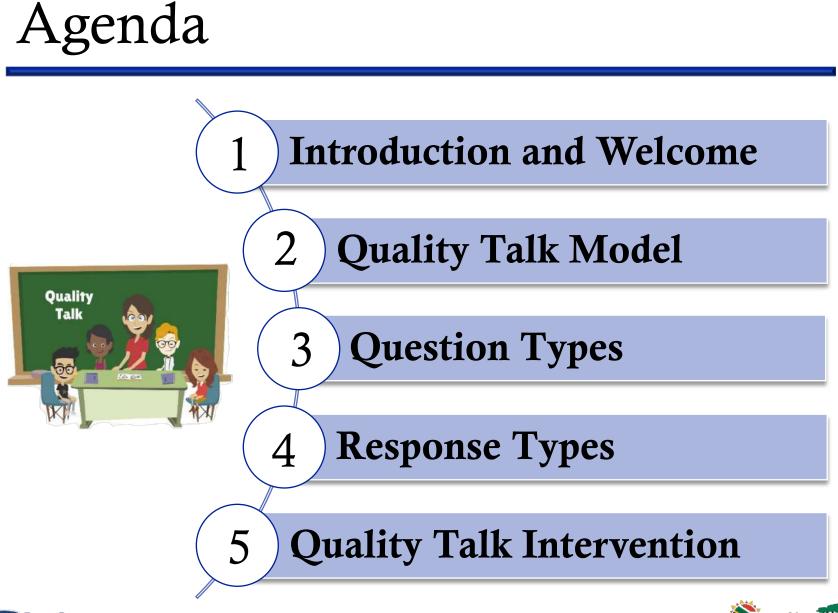


A collaboration between: Pennsylvania State University University of Pretoria Centre for the Study of Resilience

P. Karen Murphy Distinguished Professor of Educational Psychology *The Pennsylvania State University* 







# 1) Introduction and Welcome

### • Presenter:

P. Karen Murphy

Professor of Educational Psychology, Penn State

Quality Talk Principal Investigator

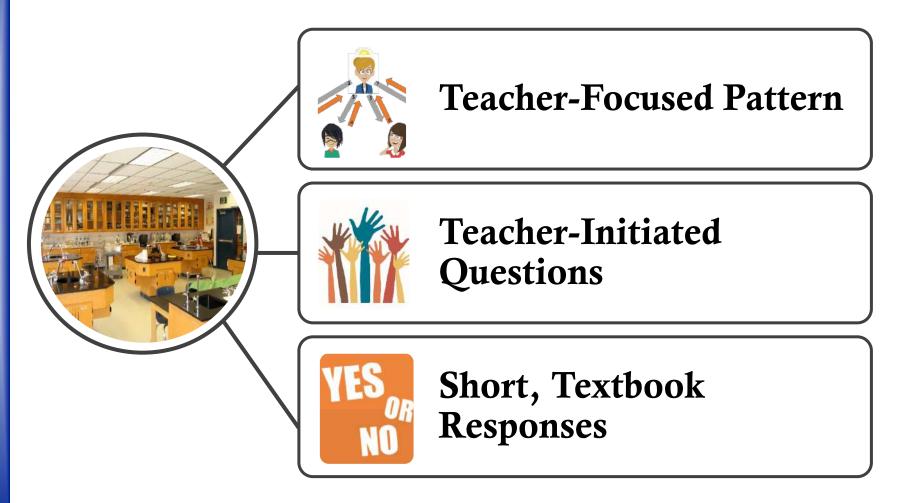
### • Facilitators:

Rachel M.V. Croninger *Doctoral student, Penn State* Sara Baszczewski *Doctoral student, Penn State* 





### **Traditional Classroom Discussions**





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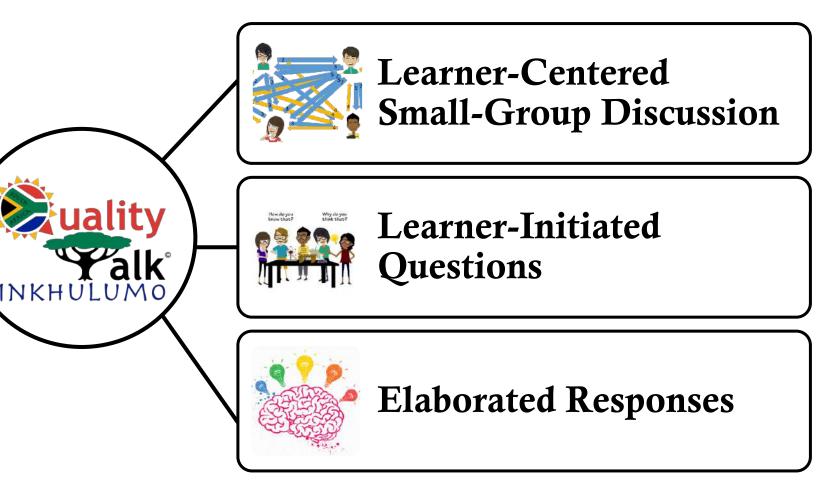
## What is Quality Talk?

- Quality Talk is a small-group discussion approach that encourages learners to use talk as a tool for thinking and interthinking (thinking together).
- Quality Talk (QT) grew out of a systematic investigation of the most effective discussion models being used in classrooms today.
- Quality Talk is aimed at improving learners' comprehension and critical-analytic thinking about, around, and with text.



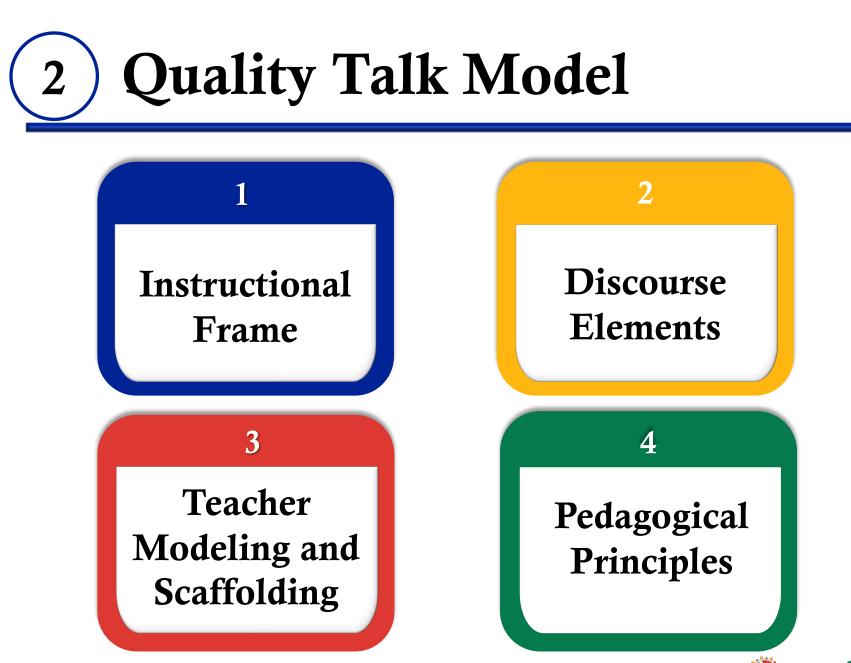


## **Quality Talk Discussions**





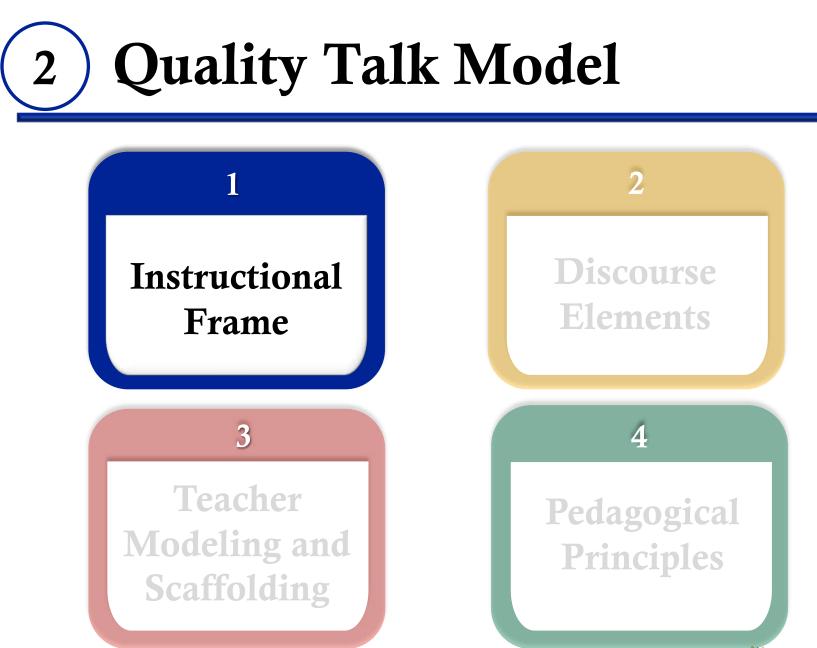






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### **Stance Toward Text**

**Expressive Stance**: Encourages learners to consider their experiences or emotional response to a text.



**Efferent Stance**: Encourages learners to focus on gaining and retrieving as much information from a text as possible.



**Critical-Analytic Stance**: Encourages learners to question the underlying assumption of a text.



with Williams

### **Teacher and Learner Roles**

### **Teacher Role**

Choose the text and topic

Creates the groups

Chooses any pre-discussion activities

Models a critical-analytic stance

Facilitates learner talk

### Learner Role

Reads before the discussion

Controls the turn pattern

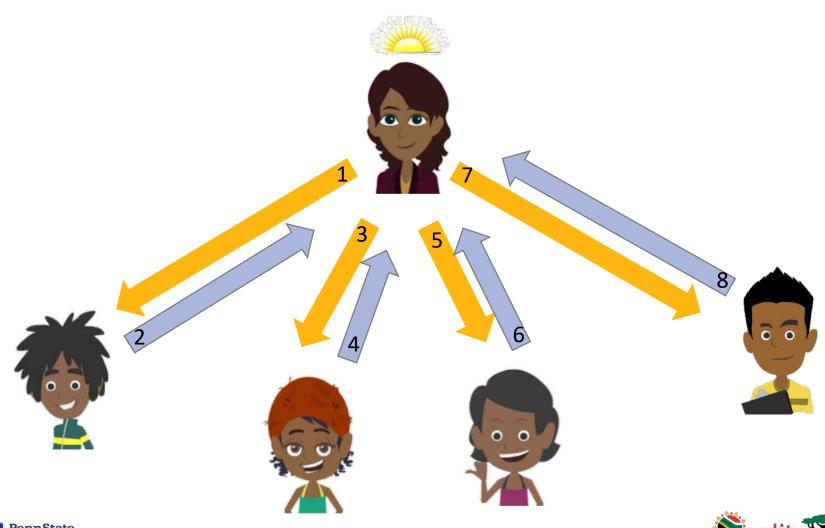
Engages in respectful discussion with peers

Plays the primary role in interpreting the text





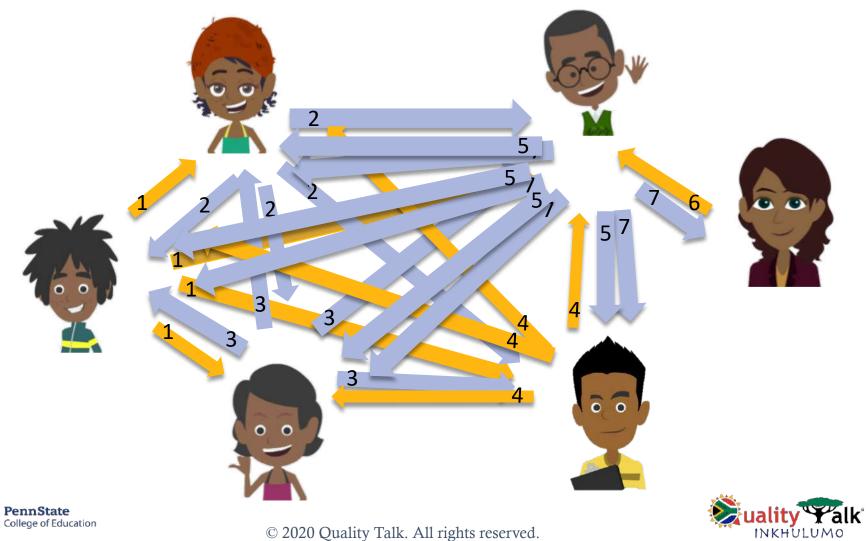
### **Teacher Directed Pattern**





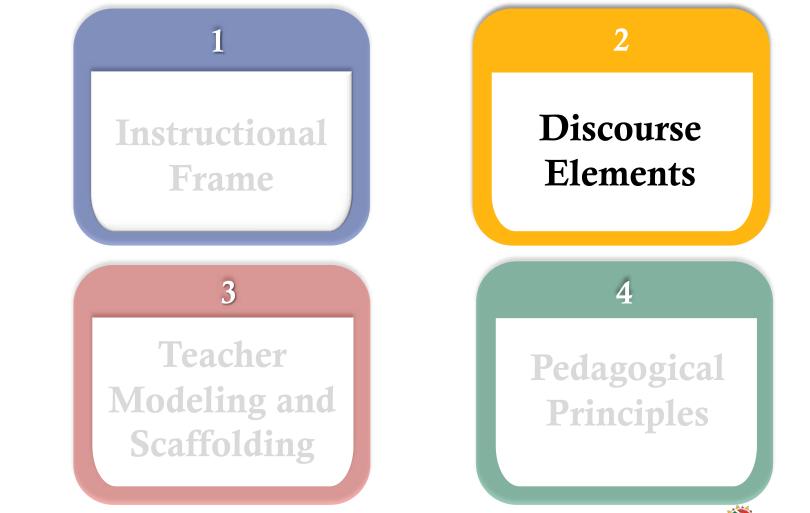


### Learner Directed Pattern



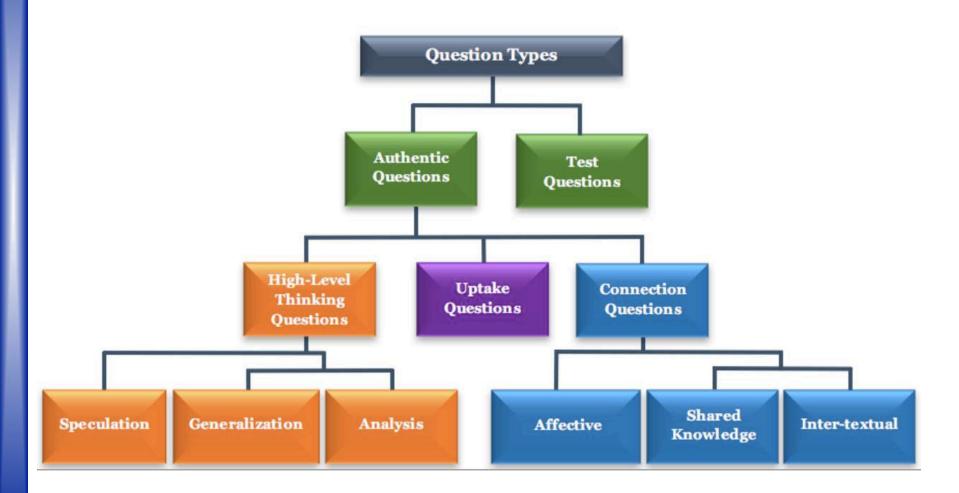
# 2 Quality Talk Model

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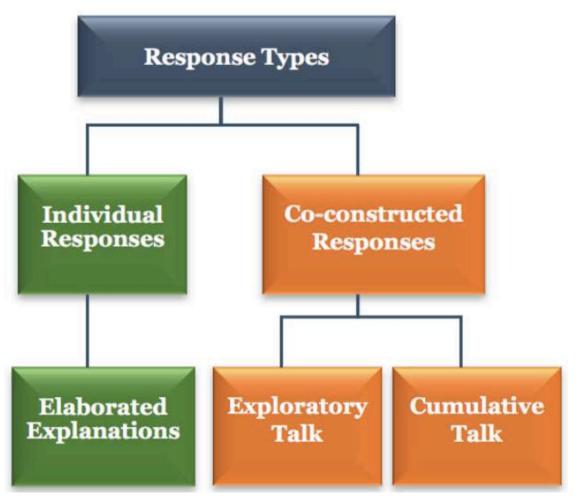
## Questioning







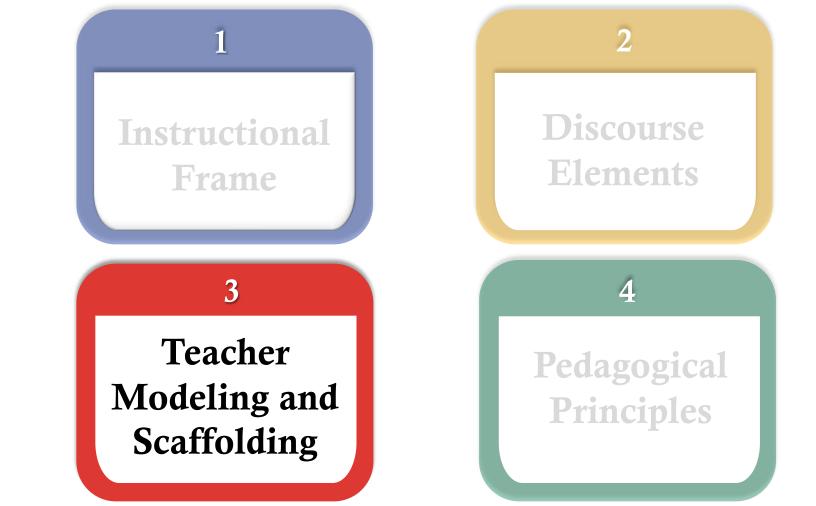
## Responding







# 2 Quality Talk Model



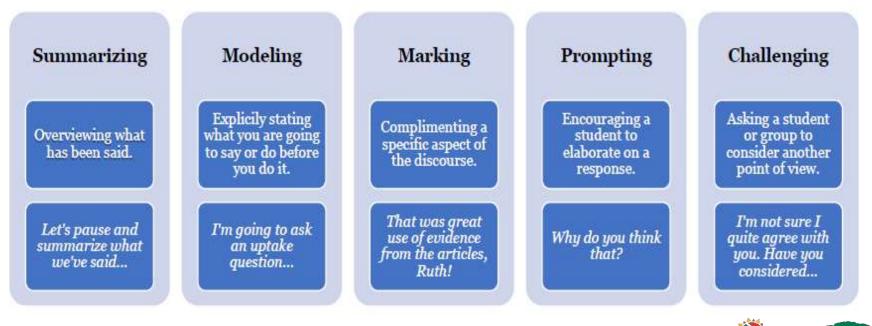




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### **Teacher Moves**

**Teacher moves (TM)** are a set of conversational moves that help model and scaffold productive talk in discussions and serve as a useful *temporary* aid in the early stages of conducting discussions.

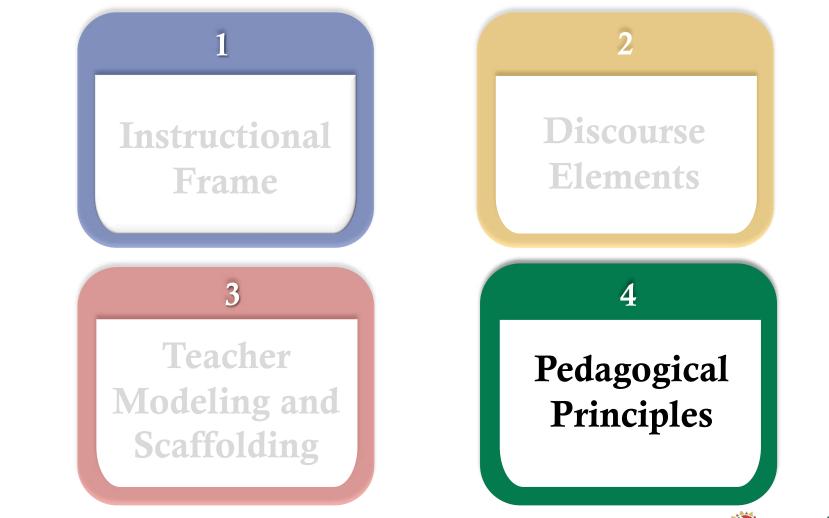




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# 2 Quality Talk Model





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### **Pedagogical Principles**

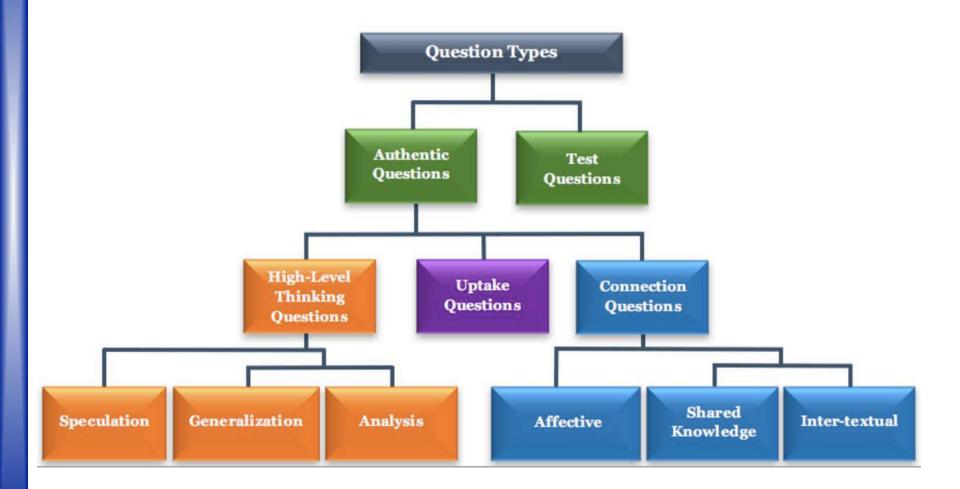
- Use language as a tool for thinking and interthinking
- Set discourse expectations (talk rules)
- Balance structure with responsiveness
- Release responsibility gradually
- Embrace space and diversity















### Authentic and Test Questions

#### Authentic Questions (AQ)

are open ended and require thinking about the text; the answer is not pre-specified.

### Test Questions (TQ)

### presuppose a particular answer.

\*The cardinal rule for coding is to base your code on the *responses* that a question elicits.





## Authentic Question Example

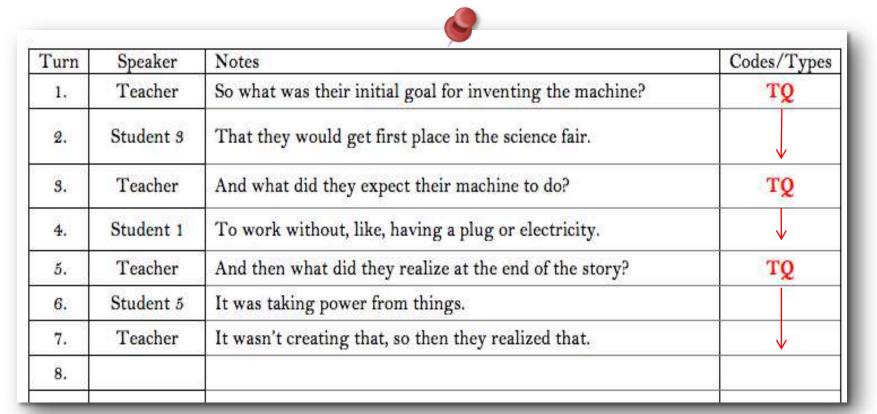
Turn	Speaker	Notes	Codes/Types
1.	Student 3	What do you think the <i>Titanic</i> , do you think the <i>Titanic</i> or the <i>Edmund Fitzgerald</i> , uh, which one was worse?	AQ
2.	Student 4	Titanic, for sure.	
3.	Student 3	Really?	
4.	Student 4	There was – <i>Edmund Fitzgerald</i> , what was it, 25 men were lost?	
5.	Student 5	29.	
6.	Student 3	Yeah, 29	
7.	Student 4	29. This one, 1500!	
8.	Student 2	It said even more than that.	
9.	Student 3	I mean I thought the <i>Edmund Fitzgerald</i> because number one, they went sailing when they weren't supposed to, and number two, it was, like, only a couple of years ago so it probably should have been a lot better than it used to be, like more advanced. It probably should have been a lot more stronger than before.	
10.	Student 5	I mean that was during a hurricane for the <i>Edmund Fitzgerald</i> , not an ocean cruise ship.	Ŷ



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### **Test Question Examples**









## AQ and TQ Coding Practice

- Transcript #3 (Story: *Horse Heroes*)
  - 1. Watch the video
  - 2. Code each question





### Transcript #3 (p. 12)

Primary	Code Tally: T	/S Secondary Code Tally: T/S Response Type Tally Talk Typ	• Tally
Authent	ie AQ:	Uptake UT:	
Test	TQ:		
Turn	Speaker	Notes	Codes/Type
1.	Teacher	What was the next story about?	
2.	Student 15	Traveling through Argentina, all the way to Washington, DC.	
S.	Teacher	Good. And he had?	
4.	Student 2	Two horses.	
5.	Teacher	Two horses with him. And then our last story?	
6.	Student 6	"Hollywood Hero."	
7.	Student 17	It was about Roy Rogers and Trigger.	
S.	Student 1S	I was pretty sad at the ending, though.	
9.	Teacher	OK, so Hollywood Heroes, horses that were in films? All right. So let's go back to the first story. And (6) had a question about the Pony Express, do you remember what it was?	
10.	Student 6	Why was the Pony Express so deadly?	
11.	Student 17	Well, I think because there's a lot of, like, there's a lot of climates in the United States, and it takes, like, a a long time, and like, it could take like seasons, so even if you leave in the summer, you could still hit winter, and it's really bad, it might be really bad in some places in winter. Yeah.	
12.	Teacher	OK. So, climate changes, weather changes. You have to go a long distance.	
15.	Student 2	Yeah. Because, like, South America to North America, like, that is a pretty long trip.	
14.	Teacher	So, now did the people on the Pony Express, did they go the whole route?	
15.	Student 1S	No.	
16.	Teacher	Huh. What do you - well what do you mean?	
17.	Student 6	Like some – because there were like six to eight stations, and like – and some of them got killed there, probably.	
18.	Teacher	What do you mean, they got killed? Like how?	
19.	Student 6	Like sometimes Indians would attack them.	
20.	Student 15	Could they have gotten attacked by something else, maybe?	
21.	Teacher	That was a really good uptake question there, (18).	
22.	Student 9	The Native Americans back then, because they like, they wouldn't want to go through a place where there was all these peop- tribes that could attack them.	





### Transcript #3 (p. 20)

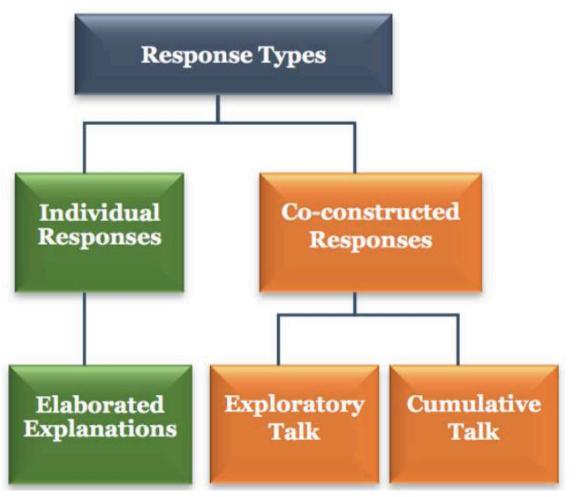
Primary	Code Tally T	/S Secondary Code Tally: T/S Response Type Tally Talk Typ	e Tally
Authent	ie AQ	Uptake UT	
Test	TQ		
Turn	Speaker	Notes	Codes/Type
1.	Teacher	What was the next story about?	тр
2.	Student 13	Traveling through Argentina, all the way to Washington, DC.	<b>V</b>
3.	Teacher	Good. And he had?	TQ
4.	Student 2	Two horses.	4
5.	Teacher	Two horses with him. And then our last story?	AQ
6.	Student 6	"Hollywood Hero."	
7.	Student 17	It was about Roy Rogers and Trigger.	
<b>B</b> .	Student 1S	I was pretty sad at the ending, though.	
9.	Teacher	OK, so Hollywood Heroes, horses that were in films? All right. So let's go back to the first story. And (6) had a question about the Pony Express, do you remember what it was?	
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14.	Teacher	So, now did the people on the Pony Express, did they go the whole route?	TQ
15.	Student 13	No.	- V
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17.	Student 6	Like some – because there were like six to eight stations, and like – and some of them got killed there, probably.	Ļ
18.	Teacher	What do you mean, they got killed? Like how?	AQ/UT
19.	Student 6	Like sometimes Indians would attack them.	
20.	Student 18	Could they have gotten attacked by something else, maybe?	AQ/UT
£1.	Teacher	That was a really good uptake question there, (18).	Carlo Carlo
22.	Student 2	The Native Americans back then, because they like, they wouldn't want to go through a place where there was all these peop- tribes that could attack them.	

(event continues)



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### **Response Types**

### Elaborated Explanation (EE)

• Statement of a claim that is based on at least two forms of support (i.e., reasons or evidence)

#### **Exploratory Talk (ET)**

- Episodes of learner talk where knowledge is shared, evaluated, and built over at least three turns.
- Learners reason collectively by challenging each other and responding to challenges with reasons and evidence.







### **Elaborated Explanation Example**

### 9

Turn	Speaker	Notes	Code/Types
1.	Student 1	Would you feel deprived or fortunate if you lived in the pioneer days?	
2.	Student 2	I would probably feel pretty fortunate [claim] because my family was given the opportunity to go out west and start this new life [reason], and you would not think of the chores as like boring. You would think of them as fun because of the space you had to do them in [reason].	EE
3.	Student 3	I would not have wanted to live then [claim] because if you lived there you would have to live in a sod house [reason], and I hate bugs [reason].	EE







## **Exploratory Talk Example**



Turn	Speaker	Notes	Codes/Types
1.	Student 1	I would be scared because if the horse had to use the bathroom then the smell would reach you and you would be stuck there for a long time.	EE ET
2.	Student 3	Well not necessarily a long time, because they kind of proved that Pablo wasn't Pablo – um, what was his name?	
3.	Student 2	Poncho Villa?	
4.	Student 1	Well didn't they say that, like, they made a, they posted a guard there? So, like, if he made a loud noise trying to get out then the guard would notice something and came in.	
5.	Student 3	Well that's not always true because they were being really nice to them, and they might have not got, may have not, like, taken this to him.	
6.	Student 1	Yeah, but still, Pablo, he – I mean Poncho Villa – he's still, like, a notorious man and he still could have taken him. I think he was just doing that because her husband just died.	•





### **EE and ET Coding Practice**

- Transcript #4 (Story: *The Unsinkable Wreck of The R.M.S. Titani*c)
  - 1. Watch the video
  - 2. Code each question





### Transcript #4 (pp. 13-15)

		Transcript #4 (Text: Titanic)				
Primary Coc	ie Tally: T/S	Secondary Code Tally: T/S Response Type Tally Talk	Type Tally	12	Student 2	Yeah, but one thing that myWhen we were on the Disney Cruise a person said, like, um, if they get lost there is nowhere else they could because they could really only be on the boat.
Authentic	10	Uptake UT: Teacher Move TM. Explo	atory	15	Student 5	Yeah
uthentic	AQ:	Talk		14	Student 1	There is nowhere else to go.
est	тջ		ilative	15.	Student S	You can't just run off and say, "I'm just going to go swim in the ocean now."
		Analysis HLT: Explanation EE Talk	ст	16.	Student 1	Yeah, but there is some
		Affective, AF		17.	Student 5	If there is a pool on the cruise, why would you want to go swim in the $\operatorname{ocean}^2$
		Knowledge, & Inter-textual CO-		15.	Student 4	To see the fish!
				19	Student 2	Yeah, there are stinkrays and stuff.
Turn	Speaker	Notes	Codes/Types	90	Student 3	Stinkrays?
L	Student S	Um, I have a question. Would you have wanted to go on the Titan	ic	21	Student 9	Yeah, there are Stingrays that you can touch and stuff.
395	100110101010100 100	not knowing it would sink?		88	Teacher	Let's stay on topic guys.
2	Student 4	Um, yeece I would because, like, like you hear it is called the unsinkable. It's		28	Student 5	I have a question. Do you think the <i>Titanic</i> would be remembered if it did not wreck?
S	Student S	super fancy, and there is, like stuff, fancy stuff, so I would really like	e	24.	All	YesYeahYep
	Students	to. My dream is to go on a cruise, so, if it was unsinkable then it is like the best kind of cruise in the world. I would love that.		25.	Student S	Yeah, because it's, like, I have said multiple times, it's called the unsinkable, so, a huge boat made a long time ago I don't know
		Yeah, I think it is kind of hard to say what you would have done if	8	26.	Student 5	1912
4.	Student 1	you did not know it was going to sink. Cause you always have that [knowledge], even though you're supposed to say what you would have wanted to do if I would not have known if it was built strong		27.	Student S	Yeah, 1912. Back then they did not have too good of technology, so, if they got, like, a huge ginormous boat I think it would be remembered even if it did not sink.
		enough, but I think if you really, if someone gave you that chance you would say, "oh, it is going to be awesome!" but now that you		29.	Student 5	I don't think it would be remembered because most famous things are remembered because they were wrecked in some way
		know what happened, it is just kind of, like, hard to tell.		29	Student 1	I think
		I would not have wanted to go on it. It seems unsafe to me, like,		30	Teacher	Let's let (5) finish
		three of the steam thingies, I don't remember the name, three of them were real and one of them was fake, so, that would just be a le		31	Student 5	Like the Hindenburg. It was like a giant bus thing and it blew up.
5.	Student 4	of extra weight, so, if something bad was going to occur, like, a	or -	32.	Student 3	And the Edmond Fitzgerald.
		storm or something, it could have easily been a disaster even without that iceberg.		33.	Student 1	I think it would still be remembered, just, in a different way. I think the other ones are remembered more because something different happened to it, but it would be remembered as one of those great
6.	Student 1	Yeah EvenI would have wanted to go, but at the same time I have, like, a grudge cause I would still feel kind of unsafe being on the water for a week without, like, land being close by.				ships. Kind of like, just thinking like, Walt Disney World. Nothing bad happened to it, and everyone loves it because it is so big.
7.	Student 8	(5) do you have anything to say?		84	Student 2	And I was going to say, the person who built it, how do you think they felt when they heard that the <i>Titane</i> sunk?
100	100.000	IEven though it would sound fun with all that stuff on it, like, al	1	35	Student 1	I think that they would feel very, very, very, bad, like, I
8.	Student ö	those restaurants or something on it, um, I don't like boats, so, I would not go on it.		36	Student 3	Especially when you are hearing that more then 1,000 people died because you built it wrong.
9.	Student 3	What about you? (Turns to (2))				
10.	Student g	I have gone on a Disney Cruise before, and I know when we get on do get a little scared about sinking. I don't know why, but it goes through my mind, like, the sinking stuff, but, un, I don't know if I would go on the <i>Titasic</i> cause um, maybe Maybe	3	37.	Student 1	Well. I don't think you can really go blame it on the person who built it. There's so many, a lot of conducting things where people just kind of blame it on one person which they shouldn't because there are so many people in this, like, the person who was stearing should have saw the icoberg and should have turned aband or, like,
11.	Student 5	You could also get lost because there is a ton of people there.				should have seen it before then. The person who built it should have had to make it, like, better radar.
				58.	Student 5	And, um, this huge, ginormous boat could not be built by just one person. Way more people should have worked on it, so, they can't just blame it on one person.
				39.	Student 1	They all could have built something wrong. And, the person who decided, "oh, it's so amazing! Let's not have enough lifeboats for everyone".







### Transcript #4 (pp. 21-23)

Primary	Code Tally: 7	I/S Secondary Code Tally: T/S	Response Type Tally	Talk Typ	e Tally
Authent	· · · ·	Uptake UT	Teacher Move TM	Explorat Talk	ery ET:
Lest	Τ <u>Q</u> :	Speculation, 5Q: Generalization, & Analysis HLT: Affective, AF Shared Knowledge, & Inter-textual CQ	Elaborated Explanation EE:	Cumulati Talk	CT:
Turn	Speaker		Notes		Codes/Type:
L.	Student 3	Um, I have a question. Would yo knowing it would sink?	u have wanted to go on the 7	<i>litanie</i> not	AQ/AF
2.	Student 4	Um, yeeee			
ð.	Student 3	I would because, like, like you hes fancy, and there is, like stuff, fanc dream is to go on a cruise; so, if i kind of cruise in the world. I wou	y stuff, so I would really like t was unsinkable then it is lik	to. My	E
4	Student 1	Yeah, I think it is kind of hard to did not know it was going to sind [Inowledge], even though you'n have wanted to do if I would not enough, but I think if you really, would say. "oh, it is going to be a happened, it is just kind of. like, I:	c. Cause you always have that e supposed to say what you w have known if it was built sto if someone gave you that cha wesome!" but now that you k	t ould nee you	E
5.	Student 4	I would not have wanted to go or of the steam thingies, I don't rem real and one of them was fake, so weight, so, if something bad was something, it could have easily be iceberg.	ember the name, three of the , that would just be a lot of es going to occur, like, a storm	m were stra or	E
6.	Student 1	Yeah Even I would have war like, a grudge cause I would still for a week without, like, land bein	feel kind of unsafe being on t		
7.	Student 3	(5) do you have anything to say?			
8.	Student 5	IEven though it would sound i those restaurants or something o not go on it.			
9.	Student 3	What about you? (Turns to (2))			
10.	Student 2	I have gone on a Disney Cruise b get a little scared about sinking I my mind, like, the sinking stuff, b the <i>Tidanic</i> cause um, maybe M	l don't know why, but it goes out, um, I don't know if I wou	through	

11.	Student 5	You could also get lost because there is a ton of people there.		1
12.	Student 2	Yeah, but one thing that myWhen we were on the Disney Cruise a person said, like, um, if they get lost there is nowhere else they could because they could really only be on the boat.		ET
1.5.	Student 3	Yeah.		
1÷.	Student 1	There is nowhere else to go.		
15	Student S	You can't just run off and say. 'I'm just going to go swim in the ocean now."		
16.	Student 1	Yeah, but there is some	+	+
17.	Student 3	If there is a pool on the cruise, why would you want to go swim in the ocean?	10/	UT
18.	Student ±	To see the fish!		
19	Student 2	Yeah, there are stinkrays and stuff		
20.	Student 5	Stinkrays?		
e1.	Student 2	Yeah, there are Stingrays that you can touch and stuff.		
22	Teacher	Let's stay on topic guys.	٠	
23.	Student 5	I have a question. Do you think the <i>Titanic</i> would be remembered if it did not wreck?	AQ/	HLT/CQ
24	All	Yes. YeahYep		CT
25.	Student 3	Yeah, because it's, like, I have said multiple times, it's called the unsinkable, so, a huge boat made a long time ago I don't know when		1
26	Student 5	1912		
27.	Student 5	Yeah, 1912. Back then they did not have too good of technology, so, if they got, like, a huge ginormous boat I think it would be remembered even if it did not sink.		
28.	Student 5	I don't think it would be remembered because most famous things are remembered because they were wrecked in some way.		
29.	Student 1	I think		
<b>SO</b> .	Teacher	Let's let (5) finish.		
81.	Student 5	Like the Hindenburg. It was like a giant bus thing and it blew up.		
\$2	Student 3	And the Edmond Fitzgerald		
33	Student 1	I think it would still be remembered, just, in a different way. I think he other ones are remembered more because something different happened to it, but it would be remembered as one of these great ships. Wind of like, just thinking like. Walt Disney World Northing bad happened to it, and everyone lowes it hescause it is so hig		I
<b>5</b> 4.	Student 2	And I was going to say, the person who built it, how do you think they felt when they heard that the <i>Titanic</i> sunk?	AQ/1	HLT
85.	Student 1	I think that they would feel very, very, very, bad, like, I		200
\$6	Student 5	Especially when you are hearing that more then 1,000 people died because you built it wrong.	1	ET

\$7.	Student 1	Well, I don't think you can really go blame it on the perion who built it. There's so many, a lot of conducting things where people just land of blame it on one person which they shouldn the because there are or many people in this, like, the person who was steering should have saw the sceberg and should have turned ahead or, like, should have seen it before then. The person who built it should have had to make it, like, better radar.	EE
38	Student 3	And, um, this huge, ginormous boat could not be built by just one person. Way more people should have worked on it, so, they can't just blame it on one person.	
39.	Student 1	They all could have built something wrong. And, the person who decided, "oh, it's so amazing! Let's not have enough lifeboats for everyone."	







## A Glance at the QT intervention in a Language Arts classroom in the United States.







## QT Professional Development

### Initial 3-Day Professional Development Workshop

### Ongoing Discourse Coaching







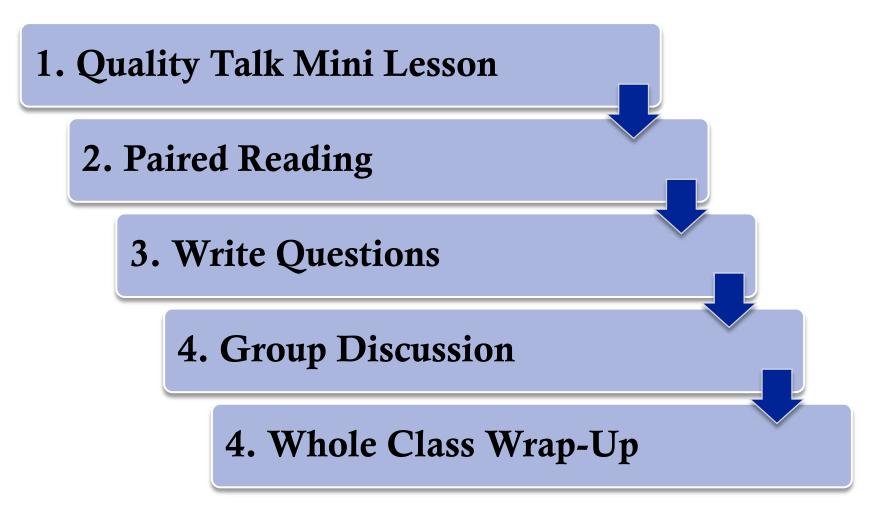
# **5** QT South Africa







## Sequence of Quality Talk SA







## What does QTSA look like?

- Small groups; 6-8 learners
- Approximately 15-20 minutes long
- Learners come prepare questions
- Present ground rules
- Learner Leaders guide the discussion







## **List of Lesson Topics**

- Lesson 1: Authentic Questions & Test Questions
- Lesson 2: Introduction to Arguments
- Lesson 3: Uptake Questions
- Lesson 4: Speculation Questions
- Lesson 5: Generalization and Analysis Questions
- Lesson 6: Affective Questions
- Lesson 7: Connection Questions





### Example Quality Talk Lesson

#### Leosan Dire: Authentic Queeta



#### Lesson One: Authentic Questions

Part	Content	
Part 1	Bus Trip: Quality Talk	
Part 2	Introduction: Authentic Questions and Test Questions	
Part 3	Practice: Authentic Questions and Test Questions	

#### Overview

The teacher will introduce learners to Quality Talk by using the analogy of *taking a bus trip*. The purpose of this mini-lesson is to introduce authentic questions as a mechanism for promoting high-level reading comprehension through Quality Talk and to contrast authentic questions with test questions. This lesson sets the foundation for the following mini-lessons. Learners will practice creating authentic questions in a small-group activity.

#### Objectives

At the end of this lesson, learners will be able to:

- understand the goal of Quality Talk;
- know the rules of Quality Talk discussions;
- identify authentic questions and test questions; and
- create authentic questions.

#### Materials

Trifold paper: Rules for Discussions (add fold to back of lesson)

QT Learner Packet: One per learner

Narrative text: Thabo and Fuge (see p. 12 of this lesson plan)

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#### mean One: Alitherste Questions

#### Part 1: Bus Trip: Quality Talk

#### [Quality Talk: Introduction]

Introduce Quality Talk by using the analogy of *taking a bus trip*. Use any personal examples or <u>learners</u> contributions that are relevant to the parallels between *planning and taking a bus trip* and *reading and discussing a story* that will make this concept clear and memorable. In order to better comprehend a text, learners need to think strategically <u>before</u>, during, and <u>after</u> reading. This ensures that learners achieve better comprehension of the text.

#### [Before Reading]

Distribute the Quality Talk Learner Packet for QT Lesson One.

Ask the learners: Have you ever taken a bus trip to visit a family member? What were some things you or your family did to prepare for the bus trip?

Allow learners to share some stories about how they prepared for their bus trip.

Inform the learners that before the trip/reading, planning and activating prior knowledge is important.

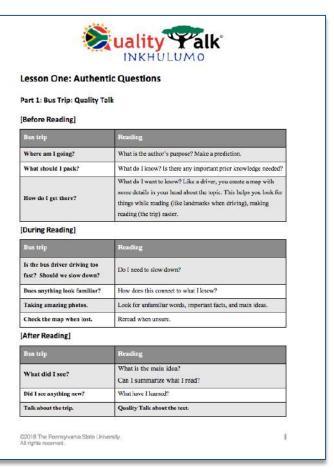
Use the bus trip/reading analogy chart below, also found on page 1 in the QT Learner Packet, to emphasize the importance of preparing before reading. Have learners follow along as you read the chart to the class.

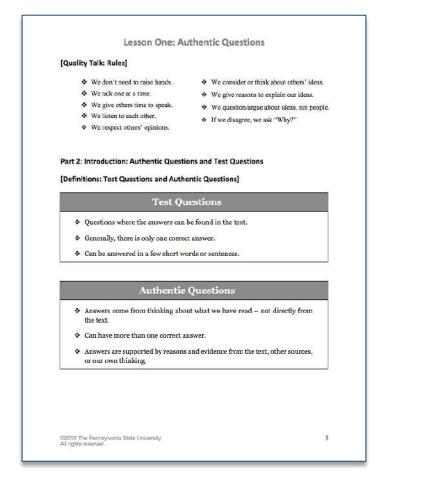
Reading
What is the author's purpose? Make a prediction.
What do I know? Is there any important prior knowledge needed?
What do I want to know? Like a driver, you create a map with some details in your head about the topic. This helps you look for things while reading (like landmarks when driving), making reading (the trip) easier.





### QT Learners' Packet









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