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# University of Pretoria Yearbook 2021

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## Information technology and service project management 803 (IPK 803)

<b>Qualification</b>	Postgraduate
<b>Faculty</b>	<a href="#">Faculty of Engineering, Built Environment and Information Technology</a>
<b>Module credits</b>	10.00
<b>NQF Level</b>	09
<b>Programmes</b>	<a href="#">MEng Project Management (Coursework)</a> <a href="#">MSc Project Management (Coursework)</a>
<b>Prerequisites</b>	No prerequisites.
<b>Contact time</b>	20 contact hours per semester
<b>Language of tuition</b>	Module is presented in English
<b>Department</b>	Engineering and Technology Management
<b>Period of presentation</b>	Semester 1 or Semester 2

### Module content

IT and service project management looks at the process of planning, organising and executing projects that achieve an organisations' specific information technology (IT) and/or service goals. Given the growth of these two industries, the objective of this module is that learners gain a practical and theoretical foundation for managing IT and service projects, while also being exposed to the latest trends, innovations and techniques (e.g. Agile) in these two related management fields. At the completion of this module learners will have gained the knowledge and skills to lead effectively and creatively by using systems thinking to solve challenges in IT product and/or service design, development, and innovation.

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