

Invitation

Webinar:
Towards digital inclusion: future
directions to address the global
public sector digital skills gap.

29 November 2022



The School of Public Management and Administration, (SPMA), in the Faculty of Economic and Management Sciences, at the University of Pretoria in South Africa, invites you to a webinar with the theme: **Towards digital inclusion: future directions to address the global public sector digital skills gap.**

Tuesday, 29 November 2022 | 14:00 SAST

For more information, please contact Charmaine Galante
charmaine.galante@up.ac.za / 012 420 3342

The link for the webinar will be forwarded to all registered individuals.

The pace of digitisation has accelerated during the past three years which resulted in increased pressure on individuals, workers and employers to adapt to the ever-changing life and work environment. In order to drive equitable recovery, government, academics and corporate leaders were required to join together to equip the workforce with the evolving digital skills that underpin every job of the future. While many researchers made numerous estimates about the impact of this skills shift, few have examined the specific implications for the public sector, as well as the challenges or barriers to bridging the digital skills gap. This event provides a snapshot on what the actual digital skills gaps are for the public sector, how we can help deepen our understanding of the effects of the digital skills gap in the public sector, as well as explore some of the essential changes we must make if we are to successfully move towards digital inclusion.



Bardhyl Dobra is Deputy Minister of Internal Affairs of the Republic of Kosovo in charge of public administration reforms.

Previously, Mr Dobra was the Secretary General of the International Association of Schools and Institutes of Administration at the International Institute of Administrative Sciences in Brussels, as well as responsible for accreditation at the International Commission for Accreditation of Programmes of Education and Training in Public Administration. In addition, he was chargé de mission at the French Embassy in Kosovo and a teaching tutor at Pittsburg State University in the United States.

A graduate in economics and political science at the University of Reims Champagne-Ardenne, Mr Dobra is a PhD candidate in Public Administration at Ghent University in Belgium. His research focuses on post-conflict countries, the reconstruction of the state and its administrations as well as all other aspects of public policy. He is the author of several articles and chapters in the field.



Tamasin Bossert is the Head of Organisational Design, Change and Transformation in Human Resources for Nedbank's Group Technology Division. She holds a BCom degree in Industrial Psychology and Business Management and a BSC Honours in Digital, Design and Innovation. Her working experience over the last 20 years spans roles that include, among others, business process engineering and agile ways of working. Tamasin was the Head of the Business Analysis and Process Engineering department before taking on her current HR role. Currently Tamasin, together with the broader HR community in Nedbank, is managing the Talent Management strategies and strategic workforce plan for Nedbank Group Technology's evolving technology strategy. The purpose of the strategy is to be more digital and modernised and to influence the workforce to meet the demand for future-fit and critical digital skills in order to remain relevant, innovative and sustain competitiveness for the greater Nedbank Group into the future.



Umar Kakumba (PhD) is Associate Professor of Public Sector Management and the Deputy Vice Chancellor/Vice President (Academic Affairs) at Makerere University. He is the immediate former Dean of the Faculty of Business and Management at Makerere, a position he held for eight years. He is an alumnus and visiting research fellow at the University of Cambridge where he completed a Post-Doctoral programme in 2014. He holds a PhD in Public Affairs from the School of Public Management and Administration at the University of Pretoria (SPMA); a MPA; BA (Social Sciences) and a Diploma in Business Administration from Makerere University. He serves and chairs committees of Governing Boards and Councils of reputable institutions that include, among others, the Uganda Business and Technical Examinations Board (UBTEB); Chairperson, Buganda Lukiiko (Parliament) Committee on Finance, Planning and Investments; Board of Trustees, Makerere Endowment Fund (MakeEF); Buganda Royal Institute of Business and Technical Education (BRIBTE) and is currently serving on the Advisory Board of the SPMA. He has published numerous articles in internationally accredited journals and has presented papers locally and internationally.